



ESC/HI VENDOR DAY



ESC/HIZ *Operations Division*

Col Schlacter
Director of Operations
ESC/HIZ
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U.S. AIR FORCE

Overview

- **Mission**
- **Organization**
- **Industry Opportunities**
- **Summary**



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ESC/HIZ

Operations Division Mission

Mission Statement

Provide IT services, support & capabilities to ESC-Gunter and AF users in order to enable the development, operation, sustainment and security of AF combat and mission support systems.

Mission Tasks

- Provide 24x7 network/comm support to ~2K ESC-Gunter users, PMO development efforts & ERPs
- Provide 24x7 Tier 1 Help Desk to ~750K users for AF Portal & 100+ combat support systems
- Provide 24x7 synchronization of AF's email GAL across the AF & DoD, and 24x7 Identity Data Directory services to PMOs & ERPs
- AF's Standard Desktop Configuration (SDC) integrator & Microsoft enterprise license and support provider
- AF's delivery point for software, patches & documentation for Microsoft systems (e.g. SDC & AFNETOPS patches) & select functional systems (e.g. LOGMOD, MEDLOG, etc)
- AF's focal point for software assurance (SwA) throughout the software development lifecycle (acquisition, development and C&A)
- AF's POC for IP address management and long-haul data circuits
- Provide IA, knowledge ops, quality control, plans/pgms & equip control for ESC-Gunter



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Organization Chart

Operations Division
Director: Col Martin Schlacter
Deputy: Ms. Mary Davis
Superintendent: CMSgt Frank Scott

**Network Operations
Branch
(HIZB)**
Lt Col Leonard Boothe

- Network Control Center (NCC)
- AF Systems Networking (AFSN)

**Enterprise Services Support
Branch
(HIZN)**
Mr. Ray Perry

- AF Enterprise Configuration Management (AFECMO)
- AF Directory Services (AFDS)

**Application Software
Assurance Center
of Excellence
(HIZC)**
Mr. "Woody" Woodworth

- Application Software Assurance Center of Excellence (ASACoE)

**Mission Support Systems
Branch
(HIZG)**
Mr. Jeffery Holley

- Field Assistance Service (FAS)

All are located on Maxwell AFB/Gunter Annex

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HIZ Upcoming Acquisitions

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Program / Project	Purpose	Approximate Value (Last PoP)	RFP Date
Field Assistance Service (FAS) (ESC/HIZG)	Provide Tier 1 Help Desk support to 750K+ users of AF Portal & 100+ combat support sys	\$4-9M (1 yr)	May 2012
AFECMO Support Services (ESC/HIZN)	Provide support for the fielding & sustainment of the AF's standard desktop & server configurations, AFSUP repository (patches), Active Directory & Exchange project, etc	\$2.5M (\$5.8M w/ surges) (2 yr)	June 2012
Network Operations Support Services (ESC/HIZB)	Provide performance-based, non-personal & technical services support to the NCC in support of the HIZ mission	\$2M (1yr)	June 2012
Air Force Directory Services (AFDS) (ESC/HIZN)	Provide AF Enterprise with Identity Data services. AFDS manages consolidated identity data for all AF employees	\$5M (1 yr)	August 2012

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Upcoming Acquisitions

U.S. AIR FORCE

Project: Field Assistance Service (FAS) (ESC/HIZG)

- **Objective:** Re-compete existing support contract
- **Scope:** Provide Tier 1 Help Desk support to 750K+ users of the AF Portal & 100+ combat support systems on a 24x7x365 basis to over 450 Department of Defense (DoD) sites around the world
- **Acquisition Approach:** NETCENTS Task Order
- **Timeframe:** Expect to release RFP in May 2012 with contract award before current contract expires (July 2012)
- **Dollar Value:** Approximately \$4M-9M annually
- **RFP:** May 2012
- **POC:** afpeo.eis.hizgh.fas.mgmt@gunter.af.mil



Upcoming Acquisitions

U.S. AIR FORCE

Project: AFECMO Support Services (ESC/HIZN)

- **Objective:** Re-compete existing support contract
- **Scope:** Provide support for all facets of AFECMO enterprise systems lifecycle. This includes architecture, engineering, analysis/design, implementation, operations and sustainment efforts in support of fielding & sustaining the Air Force's standard desktop & server configurations, DoD standard image, AFSUP repository (patches), Active Directory & Exchange (ADX) project, and other basic AFECMO activities.
- **Acquisition Approach:** NETCENTS Task Order
- **Timeframe:** Expect to release RFP in June 2012 with contract award in the late summer of 2012
- **Dollar Value:** Approximately \$2.5M (\$5.8M w/surges) over 2 years
- **RFP:** June 2012
- **POC:** annette.hudson@gunter.af.mil

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Upcoming Acquisitions

U.S. AIR FORCE

Project: Network Operations Support Services (ESC/HIZB)

- **Objective:** Re-compete existing support contract
- **Scope:** Provide performance-based, non-personal & technical services support to the Network Control Center (NCC) in support of the HIZ mission. The Gunter NCC supports approximately 2,000 users and consists of approximately 400 servers
- **Acquisition Approach:** NETCENTS Task Order
- **Timeframe:** Expect to release RFP in June 2012 with contract award before current contract ends (August 2012)
- **Dollar Value:** Approximately \$2M annually
- **RFP:** June 2012
- **POC:** artis.clayton@gunter.af.mil



Upcoming Acquisitions

U.S. AIR FORCE

Project: Air Force Directory Services (AFDS) (ESC/HIZN)

- **Objective:** Re-compete existing support contract
- **Scope:** Provide technical services in support of the Air Force Directory Services (AFDS). AFDS provides three core capabilities within the AF enterprise network:
 - Exchange contact information synchronization
 - Consolidated Identity Data Directory
 - Automated Provisioning
- **Acquisition Approach:** Unknown at this time (conducting market research)
- **Timeframe:** Expect to release RFP in August 2012 with contract award before current contract expires 31 December 2012
- **Dollar Value:** Approximately \$5M annually
- **RFP:** August 2012
- **POC:** artis.clayton@gunter.af.mil

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Summary

Questions?

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