

BUSINESS AND ENTERPRISE SYSTEMS (BES)



reference

2012 GUIDE

ACQUIRING. OPERATING. SUSTAINING. ENABLING

2012
reference guide

BES



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OUR HISTORY

Air Force Business and Enterprise Systems can trace its functional origin to the activation of the Air Force Data Systems Design Center (AFDSDC) on 26 Oct 1967. The unit was located at Bolling Air Force Base in Washington D.C. Its mission was to analyze, design, develop, program, test, implement and maintain all automated data processing systems; incorporate HQ USAF-approved integration and interface requirements in assigned automated data systems; develop and maintain general purpose software required by assigned systems; and develop and recommend standards covering programming languages and documentation requirements for automated data systems. The AFDSDC moved to Gunter in 1971 and has since gone through a number of transformations including: Headquarters Air Force Teleprocessing Center (1984); Headquarters Standard Information Systems Center (1985); Headquarters Standard Systems Center (1986); Headquarters Standard Systems Group (1995); 554th Electronic Systems Wing (2006), Enterprise Information Systems Directorate (July 2010), Business and Enterprise Systems (September 2011).

In a 3 September 2009 memorandum, the Secretary of the Air Force and the Air Force Chief of Staff announced the realignment of many acquisition wings within the Air Force from the Wing/Group/Squadron structure to a Directorate/Division/Branch structure. This restructure embraces *“the differences between the acquisition and operational missions in the Air Force.”* The Directorate/Division/Branch structure is designed to establish clear lines of authority and accountability within acquisition organizations and was part of the commitment to recapture acquisition excellence (as stated in the Air Force Acquisition Improvement Plan released 4 May 2009). The realignment also involved the approval of several new Program Executive Officer positions to provide a greater number of experienced, senior leaders to oversee the execution of the Air Force’s major acquisition programs and address span of control concerns associated with programs being aligned under product center commanders.

This realignment helped established the Air Force Business and Enterprise Systems Directorate.

Business Enterprise Information Systems is the Information Technology (IT) leader for the Air Force community and Department of Defense (DoD), delivering comprehensive IT solutions and providing expert contracting, acquisition and program management.

MISSION

Acquiring, operating, sustaining and enabling enterprise IT capabilities while accelerating the modernization of infrastructure to support the warfighter across the spectrum of combat and mission support...

*Driving IT Acquisition Reform...
Enabling Every Airman to
Aim High... Fly - Fight - Win!*

OUR VISION

A trusted and purpose-driven combat/mission support IT organization characterized by:

- A **POSITIVE** culture based on mutual **TRUST** and **RESPECT** that attracts, grows and retains the **VERY BEST** people
- Adherence to **WELL-DOCUMENTED** processes which facilitate **EFFECTIVE** and **EFFICIENT** acquisition, operation and sustainment of enterprise IT capabilities and infrastructure
- **DEFINED** priorities that **OPTIMIZE** resources to deliver agile capabilities on a robust, services-based infrastructure
- Effective **TRUST-BASED** stakeholder relationships within the government and industry IT Community

WHO WE ARE

- 1,800 people across five states (AL, TX, UT, OH, MA)
- Portfolio Value: \$1.1B (FY12)
- 128 programs
 - Three ACAT I
 - Eight ACAT III

OUR WORK

- Delivers innovative IT solutions for the benefit of the warfighter
- Provides a robust, globally interconnected network environment where timely data is shared seamlessly among users, applications and platforms
- Supports the Air Force Network Operations (AFNetOps) goal of promoting netcentricity



“ It is imperative we facilitate and maintain open communication with our industry partners ”

Business and Enterprise Systems (BES) understands we need better communication with industry to continue to acquire, operate, sustain, and enable enterprise IT capabilities to support the warfighter. In an earnest effort to achieve this, we have planned new initiatives to begin the process of creating a dialogue between BES, our partners and potential partners as well as networking opportunities. Through Vendor Industry Day, Vendor Forum initiatives, and our Vendor Communications website, we are fostering stronger government-industry relationships, while creating open and transparent processes to maximize opportunities during a period of significant fiscal adjustment.

Registration for Vendor Industry Days and Vendor Exchange Forums is free of charge and open to government and industry with experience and/or interest in each respective topic.

For more information about BES and upcoming events, or to ask questions please visit our website:

www.gunter.af.mil

The objective of the Small Business Program office is twofold: first, to ensure that our acquisition policies, procedures, and practices provide maximum contracting opportunities for small businesses. Secondly, to promote effective outreach efforts to interest, encourage, and assist small businesses in selling to the Air Force. Our small business director is the liaison in implementing the SB policies set forth in public law and federal regulations. We understand that small businesses can offer exceptional value to the warfighter – agility, innovation and cost control.

MISSION

Create and deliver strategies that bring innovative, agile and efficient Small Business solutions to the Air Force to fly, fight and win in air, space and cyberspace

Key Objectives

- Utilizing the small business community to help achieve Air Force mission success
- Delivering the right small business options and solutions to our customers
- Increasing the awareness of small business capabilities and their contributions to the Air Force community
- Capitalizing on the diverse capabilities and skills of Air Force small business specialists who are focused discovering unmatched capabilities in the small business community
- Communicating with internal and external audiences to advocate for small businesses and the capabilities they bring to the Air Force mission
- Fostering the development of small business solutions that are critical to mission requirements

CONTACT

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BES DIVISIONS

Business Systems Sustainment Division (HIB)

Legacy Logistics Sustainment Division (HIA)

Enterprise Services Division (HIC)

Operations Division (HIZ)



HIB Division



BUSINESS SYSTEMS SUSTAINMENT

Business

Force Capabilities

Air Force Human Resources
Systems

Legacy Financial Systems



MISSION

Enables Air Force Operations by
Providing IT Solutions at the
Speed of Need

CAPABILITIES

Business solutions that meet Air
Force Enterprise needs

ABSS is the system of record for creating, routing, recording and posting commitment and obligation documents in the budget execution for 200 Air Force installations.

ACAT level: Sustainment

Resource provider: SAF/FM

Primary customer: SAF/FMP (AFFSO)

Current contractor/contract type: Harris IT Services/FFP

System type: Web-based

Number of Users: 16,500

WARFIGHTER BENEFITS

- Creates and processes commitment and obligations documents
- Air Force's system of record for financial commitments
- Transactions result in funding of contracts for goods and services including maintenance of aircraft and weapons systems
- Over 415,000 documents in excess of \$91.5B processed in FY11

CONTACT

Program Manager:

Mr. James Guy
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ACES provides support for Real Property, Housing Management, Personnel and Readiness, Furnishings Management Office, Project Management, Energy Management, and Financial Management.

ACAT level: Non-ACAT

Resource provider: AF/A7C

Primary customer: AF/A7CRT

Current contractor/contract type: FFP / CPFF

System type: Web-based

Number of Users: 13,500

WARFIGHTER BENEFITS

- Ensures deploying personnel are properly equipped & trained to support contingency operations
- Supports quality-of-life initiatives through tracking of Military Family Housing & dormitories that includes providing basic furnishing
- Supports tracking of projects in direct support of home station and deployed operations

CONTACT

Program Manager:

Mr. Roger Zinke
roger.zinke@gunter.af.mil

ACES – FD provides support to facilitate efficient emergency vehicle dispatching and supports a Data Management System.

ACAT level: Non-ACAT

Resource provider: AF/A7C

Primary customer: AF/A7CRT

Current contractor/contract type: FFP / CPFF

System type: Client server

Number of Users: 6,500

WARFIGHTER BENEFITS

- Provides emergency dispatch services for structural, crash, & medical incidents with proper assets & personnel
- Ensures facilities meet critical occupancy standards under peacetime and wartime operations
- Ensures responding emergency personnel are properly trained and certified to meet all contingency operations
- Reduces possible loss of life or property through proactive approach to avoiding unsafe conditions and practices

CONTACT

Program Manager:

Mr. Roger Zinke
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AUTOMATED CONTRACT PREPARATION SYSTEM **HIB** (ACPS) /FARSite WEBSITE

ACPS is the contract management system used by the Air Logistics Centers' logistics contracting community. ACPS streamlines and automates the contracting process. ACPS supports Air Force, and other DOD agencies providing contracting solutions to the acquisition community.

ACAT level: Sustainment

Resource provider: HQ AFMC/PK

Primary customer: SAF/AQCI, AFMC/PK

Current contractor/contract type: FFP

System type: Client server (ACPS) web-based (FARSite)

Number of Users: 2,400 (ACPS) 212,000 (FARSite monthly)

WARFIGHTER BENEFITS

ACPS:

Legally sufficient, complete, and timely contracts data captured and shared to support strategic logistics decisions approximately \$14B via 30,000 transactions awarded annually

FARSite:

Top FAR research capability in Federal government, supporting contracting officers/administrators, legal offices, foreign governments, and industry at home and abroad

CONTACT

Program Manager:

Mr. James Soderquist
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Capabilities planning/implementation activities dedicated to creating the Air Force acquisition domain's services-oriented environment, which is designed to assist acquisition professionals with tasks involved in managing and reporting health and status information throughout a program's lifecycle. Provides senior USAF and DOD executives with program and portfolio visibility via a dashboard capability.

ACAT level: Initiative

Resource provider: SAF/AQXI

Primary customer: SAF/AQX and PEOs

Current contractor/contract type: Various

System type: Web-based

Number of Users: TBD

WARFIGHTER BENEFITS

ADCI will adhere to OSD and SAF/AQ acquisition policy and business rules to:

- Enable the implementation of acquisition services, rather than stove-piped IT solutions
- Allow acquisition personnel to accurately and efficiently assess program health and provide standardized reporting capability to senior levels within USAF and OSD
- Ensure senior leaders make well-informed decisions in delivering acquisition domain capabilities

CONTACT

Program Manager:

Mr. James McCormack
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ADIS tracks NSNs and repairs actions for Accounting Legend Code (ALC) contract purchases of centrally managed items that support the warfighter. ADIS provides management data to requirements, contracting, financial and logistical management. This information enables the supply pipeline to be kept full to deliver parts and tools needed – enabling the warfighter to best perform their missions.

ACAT level: Sustainment

Resource provider: AFMC/A4

Primary customer: AFMC/PK and AFMC/A4

Current contractor/contract type: FFP

System type: Main frame

Number of Users: 3,000

WARFIGHTER BENEFITS

Our system enables the warfighter to have the parts needed to perform the missions to fly, fight and win. We provide information for better planning so that critical resources are available on-time and at a fair and reasonable cost.

CONTACT

Program Manager:

Mr. Robert Davis
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ADRSS provides a standard automated file transfer utility for Defense Information Systems Agency (DISA) Unisys 2200 automated information system customers such as Supply, IMDS-CDB and Finance.

ACAT level: Sustainment

Resource provider: None

Primary customer: Legacy Supply, IMDS-CDB & Finance systems

Current contractor/contract type: None

System type: Utility Application

Number of Users: 14 (systems)

WARFIGHTER BENEFITS

- Provides the required file transport for Supply, IMDS-CDB and Finance
- The only available application for the Air Force-owned Unisys mainframes that can provide the file transfer capability

CONTACT

Program Manager:

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Provides enterprise-level situational awareness performance metrics that span across the Air Force measuring the health of the force, i.e. availability, safety, effectiveness, and efficiency.

ACAT level: Sustainment

Resource provider: SAF/A6

Primary customer: SAF

Current contractor/contract type: Booz/Allen/Hamilton

System type: Client server—Resides on GCSS-AF IF

Number of Users: NIPR-13 / SIPR-207

WARFIGHTER BENEFITS

Enables one-stop access to information from exposed authoritative data sources from multiple business processes/data streams to support decision-making.

- Authoritative Data Repository
- Deployment infrastructure is GCSS

CONTACT

Program Manager:

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AFERMS is the Program Management Office (PMO) that manages Active Risk Manager (ARM), an enterprise risk management tool, covering project, operational and enterprise risk management that empowers PMOs and senior stakeholders to make informed decisions based on a structured risk management process.

ACAT level: Sustainment

Resource provider: Active Risk, Inc.

Primary customer: SAF/AQXI

Current contractor/contract type: FFP

System type: Web-based

Number of Users: 1,500

WARFIGHTER BENEFITS

- Facilitating risk planning, analysis, handling and control
- Providing a framework for program stakeholders to make informed decisions based on a structured risk management process
- Providing standard reporting across programs
- Providing dashboard views via Microsoft (MS) SharePoint

CONTACT

Program Manager:

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Updates Air Force Fitness Management System (AF-wide data system for maintaining airmen fitness data) to enable CSAF-directed changes to Air Force military fitness program & utilizing business rules management.

ACAT level: ACAT III

Resource provider: AF/A1

Primary customer: CSAF

Current contractor/contract type: Lockheed Martin/ IDIQ

System type: Web-based

Number of Users: Entire Air Force

WARFIGHTER BENEFITS

- Provides efficient, standardized application so all Air Force military personnel can track their fitness scores
- Provides tool that allows Air Force senior management to assess fitness levels Air Force-wide and manage overall fitness level of Air Force personnel
- Provides tool to identify personnel not available for deployment due to inadequate level of fitness

CONTACT

Program Manager:

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AFKN enables Air Force Materiel Command (AFMC) A8/A9 Knowledge Management Vision and Mission for AFMC by providing the technology to deliver the four distinct knowledge management activities: connect, collect, learn and innovate.

ACAT level: Sustainment

Resource provider: AFSPC/A6

Primary customer: Air Force Collaborators

Current contractor/contract type: Triune Group/FFP

System type: GOTS

Number of Users: 375,000

WARFIGHTER BENEFITS

The AFKN system supports the warfighters ability to build social, structural, intellectual and human capital to enhance mission outcomes, thus enabling behaviors to treat knowledge as a strategic asset

AFKN also enables knowledge to be created, captured, shared and applied to improve decision-making to increase efficiency and effectiveness for mission outcomes

CONTACT

Program Manager:

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AIR FORCE MASS NOTIFICATION SYSTEM (AF-MNS)

HIB

Provide warning and response direction for personnel within 10 minutes of incident notification and verification

- Phase I – Provide MNS capability (JB PH-Hickam, Osan, Misawa, Anderson)
- Phase II – Consolidation of AF AtHoc licenses
- Phase III – AF Enterprise-wide MNS

ACAT level: Sustainment

Resource provider: AFSPC/A6

Primary customer:

- Phase I – PACAF MAJCOMS
- Phase II – Current AF At Hoc users
- Phase III – USAF

Current contractor/contract type: Phase I - Reliable Government Solutions (RGS) / FFP

System type: Web-based

Number of Users: Phase I (PACAF) - 26,000 / Phase II – TBD
Phase III – Entire United States Air Force

WARFIGHTER BENEFITS

- Ability to receive alert notification through the following means:
 - Desktop, Telephone, Email and SMS (text) message, Giant Voice
- Meets DODI 6055.17 – Requires all installations to alert 100% of personnel
- Efficiencies expected include:
 - Phases II & III - Reduced contract administrative overhead
 - Phases II & III - Reduced leased telephone lines
 - Phase III - Reduced number of AF-MNS systems (appx 30 to 1-2)
 - Phase III - Reduced number of personnel to administer and maintain AF-MNS systems
 - Phase III - Reduced energy footprint

CONTACT

Program Manager: Mr. Benjamin Fennig, benjamin.fennig@wpafb.af.mil
Ms. Kelly Bates, kelly.bates@wpafb.af.mil

MAJCOM-level, web-enabled, information technology-based platform providing a set of capabilities supporting many knowledge worker tasks.

ACAT level: Sustainment

Resource provider: HQ AFMC/A6X

Primary customer: Air Force Knowledge Managers

Current contractor/contract type: Sawdey/FFP, Valdez/TM

System type: Web-based

Number of Users: 85,000

WARFIGHTER BENEFITS

- Interim MAJCOM instance
- Migration to Airman's Collaboration Environment (ACE) Jul-Sep 2012
- Single interface to knowledge worker data (structured and unstructured)
- Supports information sharing and standard processes across Air Force Materiel Command
- Tight desktop integration provides ease-of-use environment

CONTACT

Program Manager:

Mr. George H. Holmes
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70+ web and standalone client applications which automate and provide self service capability to Air Force members.

ACAT level: Sustainment

Resource provider: AF/A1

Primary customer: A1

Current contractor/contract type: Lockheed Martin/ IDIQ

System type: Web-based

Number of Users: 1 Million

WARFIGHTER BENEFITS

Accommodates a reduction of 1,500 positions in the personnel career field while increasing the availability and accessibility to allow Air Force members to update their records.

CONTACT

Program Manager: Mr. Scott Fritts
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Deliver data services that present data and information from MilPDS, DCPDS (via AF Business Objects), and other A1 Authoritative Data Sources (ADS) via web services.

ACAT level: ACAT III

Resource provider: AF/A1 (PSD & AFIPPS)

Primary customer: Systems Requiring Personnel Data

Current contractor/contract type: FFP Contract post Source Selection

System type: Web-based

Number of Users: Undetermined

WARFIGHTER BENEFITS

- Reduces the amount of time and coding needed to provide interfaces among multiple computer systems
- Provides faster, more efficient access to data thereby reducing support costs

CONTACT

Program Manager:

Ms. Lynne Hamilton
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AFMOWAP is a non-ACAT program comprised of a family of applications used by the Air Force medical community to manage information in direct support of active Air Force units, the Air National Guard and Air Force Reserves. AFMOWAP applications are designed to use a flexible architecture tailored to meet a range of medical user needs over the Air Force NIPRnet (unclassified).

ACAT level: Sustainment

Resource provider: SG6

Primary customer: SG6

Current contractor/contract type: ERP/FFP

System type: Web-based

Number of Users: 40,000

WARFIGHTER BENEFITS

- Provides medically qualified aircrew to support the flying mission in a safe and efficient method to deliver effective aerospace capabilities to the joint warfighter
- Enables the Air Force to posture trained and healthy forces to support effects-based operational capability packages and monitor health effects of the environment
- Tracks adverse health events to ensure potential deployers minimize contagion

CONTACT

Program Manager:

Ms. Nancy D. Moore
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AFPROMS consists of :

- Promotion Recommendation and In-Board Support (PRISM) used to score Air Force officer promotion records
- Weighted Airman Promotion System (WAPS) captures scores for Air Force enlisted personnel promotion records.

ACAT level: Sustainment

Resource provider: AF/A1

Primary customer: A1

Current contractor/contract type: Lockheed Martin/ IDIQ

System type: Server

Number of Users: 50+ Promotion boards annually

WARFIGHTER BENEFITS

- Facilitates force management, enabling boards for Force Shaping, Reduction In Force and Selective Early Retirement
- Weighted factors consistently and equitably applied to all promotion cycles

CONTACT

Program Manager:

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AFRIMS automates records management functions to include file plan development, update and approval, and provides abbreviated, on-line, up-to-date access to the Air Force Records Disposition Schedule.

ACAT level: Sustainment

Resource provider: SAF/A6PP

Primary customer: Air Force Records Professionals

Current contractor/contract type: BAE Sys Info Tech Inc./CPFF

System type: Web-based

Number of Users: 50,000

WARFIGHTER BENEFITS

Provides Air Force recordkeeping professionals with a system to effectively and efficiently manage and prepare file plans and associated record records management products to ensure compliance with legal and regulatory directives.

CONTACT

Program Manager:

Ms. Judith Kuenle
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APO establishes cost authority and is used by the Defense Finance and Accounting Service to validate funds availability to obligate Depot Purchased Equipment Maintenance appropriated funds. APO provides financial integrity and ensures maintenance work is not started at the ALCs unless sufficient budgetary authority and customer funding is available. APO is the mechanism to allocate and monitor the Work Authority for the ALCs.

ACAT level: Sustainment

Resource provider: AFMC/FMR

Primary customer: AFMC/FMR

Current contractor/contract type: OneStar/FFP

System type: Web-based hosted on Mainframe

Number of Users: ~300

WARFIGHTER BENEFITS

- Project work status as approved, rejected or canceled
- Project work authority tracking and financial summaries
- Historical trends, data and reports

CONTACT

Program Manager:

Mr. Josh A. Richey
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The Air Force SPS team is responsible for the testing, deployment and maintenance of this DoD base-level contract writing system used at 99 Air Force sites worldwide to purchase supplies and services.

ACAT level: Sustainment

Resource provider: SAF/AQCI

Primary customer: SAF/AQCI, MAJCOM/A7s, contracting squadrons

Current contractor/contract type: LJT; FFP

System type: Client server

Number of Users: 5,800+

WARFIGHTER BENEFITS

- Provides the capability to write and award contract documents for worldwide Air Force bases and deployed forces in the warfighting theater
- Ensures all interfaces from the requirement and funding (ABSS) through contract payment (IAPS, WAWF) and close-outs are properly and completely accomplished
- Delivered in FY12 to worldwide customers over \$13B in services and supplies through SPS (over 100,000 contract actions)
- Without SPS, the ability of the Air Force to accomplish its mission would be severely degraded

CONTACT

Program Manager:

Mr. Mikael Beno
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Automated Intersite Gateway (AISG) is an Air Force Materiel Command (AFMC)-designated mission-essential system that provides a flexible communications medium to support intersite communications throughout AFMC. AISG also supports information flow from the AFMC core logistics systems to other Department of Defense organizations.

ACAT level: Sustainment

Resource provider: AFMC/A6

Primary customer: All AFMC Systems, DAAS,DLA, Other DoD

Current contractor/contract type: Global Support Services, LLC/FFP

System type: Mid Tier HPUX Unix application

Number of Users: No users – AISG is a mission essential communication application

WARFIGHTER BENEFITS

- AISG supports the warfighter by transferring the supply information
- AISG downtime would result in major degradation of the entire Air Force supply system

CONTACT

Program Manager:

Ms. Sharon Cavendish
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ARMS provides all levels of Commanders, including Major Command (MAJCOM) and Headquarters Air Force the information required to effectively manage aircrew resources. ARMS provides flying hours, aviation service, aeronautical rating, training, parachutist management and flying experience data.

ACAT level: Sustainment

Resource provider: AF/A30

Primary customer: A3 Community

Current contractor/contract type: FFP

System type: Web-based

Number of Users: 2,800

WARFIGHTER BENEFITS

- The ARMS team is focused to bring aviation resources, and its management, to the highest levels of efficiency
- The ARMS is set to create the means that provides information concerning warfighter capabilities to leaders at all points of the globe

CONTACT

Program Manager:

Mr. Dominic Saxton
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HIB

AUTOMATED RECORDS MANAGEMENT SYSTEM– LEGACY CONVERSION (ARMS-LC)

ARMS is the Air Force repository and documents management system for all official military personnel documents, generally referred to as the Official Military Personnel File (OMPF).

ACAT level: Sustainment

Resource provider: AF/A1

Primary customer: AF/A1

Current contractor/contract type: Lockheed Martin/ IDIQ

System type: Client server

Number of Users: More than 1 million users annually

WARFIGHTER BENEFITS

Allows all AF personnel to view their records online 24/7 without having to go to MPF.

CONTACT

Program Manager:

Mr. Russell Love
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BaS&E captures all aspects of a base/location such as flight-line, housing, & transportation to determine which location can best support incoming forces/equip based on taskings.

ACAT level: Sustainment

Resource provider: HQ AF/A4IS

Primary customer: HQ AF/A4LX

Current contractor/contract type: eSolution Architects/FFP

System type: Web-based

Number of Users: NIPR: 12,253 SIPR: 529

WARFIGHTER BENEFITS

- Integrated suite of web-enabled site planning tools (modules)
- Enables and enhances the warfighters' combat capabilities as an automated, employment-driven, information technology planning tool suite supporting the Air Force Expeditionary Site Survey Planning process (ESSP)
- Delivers an improved process for campaign planning and course-of-action analysis and selection, thus providing a more accurate and expedient identification of resources as well as critical support requirements for potential bed down locations around the world

CONTACT

Program Manager:

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cASM is an Air Force-managed joint program generating requirements in support of contingency contracting/requirements communities within forward deployed units. cASM provides for the electronic capture of services, commodities, and/or construction requirements in an acquisition document management and database system that collects data from the requirements generators in an expeditionary environment, populates the required documents, allows rapid modifications through electronic staff reviews, and makes the data electronically available for contract building.

ACAT level: ACAT III

Resource provider: OUSD (AT&L) /DPAP

Primary customer: Army, Navy, Marines and Joint Staff

Current contractor/contract type: Total Quality Systems (TQS); IDIQ

System type: Web-based and client server

Number of Users: 100 (PACOM with Joint Staff)

WARFIGHTER BENEFITS

- Standardization of all FAR/DFAR required Joint Service documents
- Less troop movement due to electronic staffing
- Increased visibility of all requirements in the AOR competing for diminished resources
- Faster support to units due to requirements synchronization
- Provide execution of Contract Statement of Requirements (CSOR) in support of Joint Staff (J4) planning
- Reports and sends PRDS data SPS-C through a Global Exchange (GEX) interface

CONTACT

Program Manager:

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CBIS provides visibility into historical and current Air Force contracting data enabling the creation of historical and summary reports, trend analysis studies and strategic sourcing efforts and rapid response to information requests for decision making purposes.

ACAT level: Sustainment

Resource provider: HQ AFMC/PK

Primary customer: SAF/AQCI

Current contractor/contract type: Northrop Grumman/FFP

System type: Distributed

Number of Users: 300

WARFIGHTER BENEFITS

CBIS delivers real value derived from process improvement, enabling the Air Force and acquisition domain to discover key patterns, exceptions and relationships currently difficult and time consuming to discern, as well as to undertake “what-if” analyses to target opportunities.

CONTACT

Program Manager:

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CCaRS is a program and financial management reporting system that provides real-time financial status to decision makers.

ACAT level: Sustainment

Resource provider: SAF/AQXI

Primary customer: 21 AFBs, 107 Orgs

Current contractor/contract type: IDS, Inc.; FFP, CPFF

System type: Client server; dashboard

Number of Users: 11,000 + Users

WARFIGHTER BENEFITS

- Facilitates automated funds commitment, obligation and expenditures, tracks and reports program execution
- Supports strategic program planning by providing decision-level data for all years and appropriations, “what-if” drill capability and the next required budget position
- Client Server and Web CCaR:
 - Supports funding document processing
 - Supports Defense Finance and Accounting Service (DFAS) reconciliation
 - Assists program and financial managers to:
 - Manages and tracks program financial status at the requirements level and automates financial inputs to SMART
- Provides top-level executive decision making capability

CONTACT

Program Manager:

Mr. James McCormack
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CIDS is a database for querying the Purchase Requests (PR), Solicitation and Contract data contained in the Acquisition Due-In-System (ADIS) DSD: J041.

ACAT level: Sustainment

Resource provider: HQ AFMC/PK

Primary customer: HQ AFMC/PK , ALCs, and AFMC/A4

Current contractor/contract type: Northrop Grumman/FFP

System type: Client server

Number of Users: 3,000

WARFIGHTER BENEFITS

- Maintains and processes data for contracting and requirements activities from purchase request (PR) initiation (pre-award) through the contract life-cycle to close-out (post-award) and maintains historical data on stock numbered items
- Supports the ALCs with the ability to obtain near real-time tracking status on contracting actions involving weapon system spares, including mission capable (MICAP) tracking
- Expedites purchase request processing by reviewing contract data derived from the ADIS J041

CONTACT

Program Manager:

Mr. Greg Schwallie
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HIB

CIVILIAN BENEFITS and ENTITLEMENTS CONSORTIUM (Civ B&E)

Provides a single Civilian Benefits and Entitlements (B&E) enterprise solution for eight Department of Defense agencies.

ACAT level: N/A

Resource provider: AF/A1

Primary customer: Air Force; Army and Army National Guard; Navy; DLA; WHS and EOP; DoDEA; DFAS and DCAA; DISA civilian work-force

Current contractor/contract type: Lockheed Martin/ IDIQ

System type: Web and phone based

Number of Users: 750,000 DOD civilian employees

WARFIGHTER BENEFITS

Enables DOD employees to manage their federal benefits and entitlements by conducting web and phone-based transactions from office or home, 24/7.

CONTACT

Program Manager: Mr. Robert Strange
robert.strange@us.af.mil

CDRS enables the warfighter by providing a collaborative environment for managing and coordinating interface data being passed to and from Air Force Materiel Command (AFMC) data systems. The CDRS web application contains data system descriptions and functions, interface control documents (ICDs), and detailed records and element-level information conforming to AFMC standardization.

ACAT level: Sustainment

Resource provider: AFMC A4

Primary customer: AFMC and other DoD systems

Current contractor/contract type: Global Support Services, LLC/FFP

System type: Web-based

Number of Users: 900 +

WARFIGHTER BENEFITS

- The Deputy Chief Information Officer (CIO) has designated CDRS as the mandatory tool to document ICDs
- Expeditionary Combat Support System (ECSS) has designated CRDS as their tool of choice to document their ICDs

CONTACT

Program Manager:

Ms. Sharon Cavendish
sharon.cavendish@wpafb.af.mil

CPRS provides profit data to Air Force, Army, Navy, Defense Acquisition University (DAU) and Congress on high-dollar contracts.

ACAT level: Sustainment

Resource provider: AFMC/PK, Army, Navy

Primary customer: AFMC/PK, Army, Navy, WHS

Current contractor/contract type:

System type: Web-based

Number of Users: 7,000

WARFIGHTER BENEFITS

CPRS is the primary decision support tool used by contracting community to comply with form DD1547 Defense Federal Acquisition Regulation Supplements (DFARS) profit objective requirements.

CONTACT

Program Manager:

Mr. Robert Davis

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COMMAND MANAGEMENT SYSTEM (CMS)

HIB

CMS supports an Air Force Materiel Command (AFMC) balanced strategic plan and identifies additional funding, manpower and flying hours required to ensure continued support to the warfighter.

ACAT level: Sustainment

Resource provider: AFMC A8

Primary customer: AFMC A8

Current contractor/contract type: Kratos/Time and Material

System type: Web-based

Number of Users: 1,400

WARFIGHTER BENEFITS

CMS supports an AFMC balanced strategic plan and identifies funding, manpower, and flying hours required to ensure continued support to the war fighter.

CONTACT

Program Manager:

Capt Elizabeth Co
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ConWrite is a contract document preparation software package. The program prepares contracts, solicitations, grants, modifications and orders for Air Force Materiel Command (AFMC) and Air Force Space Command (AFSPC) Product and Test Centers, the Air Force Research Laboratory (AFRL), and others.

ACAT level: Sustainment

Resource provider: HQ AFMC/PKY

Primary customer: SAF/AQCI

Current contractor/contract type: Northrop Grumman/FFP

System type: Client server

Number of Users: ~2,000

WARFIGHTER BENEFITS

ConWrite provides the contractual automation required by the program offices to supply the warfighter with the most up-to-date weapon systems that our research and development have to offer.

CONTACT

Program Manager:

Ms. Carol Shields
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CRIS is an enterprise-level service providing financial management decision support and data analysis to Air Force decision makers and managers. CRIS provides a set of query, analysis and reporting tools to access data from multiple legacy systems within one decision support system to include: financial management, operations, logistics and pay and personnel.

ACAT level: Sustainment

Resource provider: SAF/FMP (AFFSO)

Primary customer: SAF/FMP (AFFSO)

Current contractor/contract type: Tekouth/Time and Material

System type: Client server

Number of Users: 14,000

WARFIGHTER BENEFITS

Provides executive leaders and managers financial insight to make business decisions at all levels of the Air Force and at other agencies in the Department of Defense.

CONTACT

Program Manager:

Mr. David F. Wolfe
david.wolfe@wpafb.af.mil

DCAPES is the Air Force's tool to plan and execute major combat operations, disaster responses or any mission necessitating the deployment of Air Force personnel or equipment.

ACAT level: ACAT III

Resource provider: AFC2IC

Primary customer: AF/A5X, AF/A1P, AF/A1M, AF/A4L, SAF/A6, SAF/AQ, AFRC, ANG, MAJCOMS, Wings

Current contractor/contract type: CSC (FFP)

System type: Client/server and Web-based applications

Number of Users: 4,600

WARFIGHTER BENEFITS

- DCAPES allows Air Force participation in the Joint Operations Planning and Execution System (JOPES) process through integration of automated decision support applications and information exchange capabilities to provide the means to plan, present, source, mobilize, deploy, account for, sustain, redeploy and reconstitute forces
- Provides all Air Force echelons with real-time command, control, planning and execution information supporting the Air Force manpower, personnel, operations and logistics force presentation and execution processes
- Enables Air Force to posture trained and equipped forces, organized in effects-based operational capability packages, to deliver effective aerospace capabilities to the Joint warfighter
- DCAPES supports Air Force planning missions by providing users the capability to: receive and analyze operational planning taskings; develop, compare and prioritize alternative Courses of Action (COAs); and prepare documents which support the Joint Strategic Capabilities Plan (JSCP), Unified Command and Air Force requirements and taskings

CONTACT

Program Manager:

Mr. Roy Bryant
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DCAPES-LOGFAC supports operations and logistics planning providing tasking capability down to the National Stock Number (NSN) level of detail in support of specific Operation Plans (OPLANs). LOGFAC also supports logistics and feasibility or course-of-action analyses. LOGFAC supports planning, execution and monitoring of forces, equipment and supplies during peacetime, contingency situations, periods of national crisis, and both limited and global war.

ACAT level: Sustainment

Resource provider: AFC2IC

Primary customer: SAF/A4 & A5, MAJCOM, COCOM Operations and Logistics planners

Current contractor/contract type: Harris IT (FFP)

System type: Web-based applications

Number of Users: 70

WARFIGHTER BENEFITS

- Produces the AF Wartime Aircraft Activity report (WAA)
- Projects munitions end items based on component availability by base or theater of operation
- Produces the munitions and non-munitions War Consumable Distribution Objectives (WCDO) for theater pre-positioning
- Supports capability assessments for real world taskings as well as ad hoc scenarios based on available/projected sustainment assets
- Projects sustainment requirements; what-if functions to determine shortfalls, and associated costs

CONTACT

Program Manager:

Capt Jered Fry
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DSOR is the current business process used to determine the best and most appropriate facility to perform depot-level repairs. This process is required by DoDI 5000.02, Operation of the Defense Acquisition System, and further defined in Air Force Guidance Memorandum to AFI 63-101, Acquisition and Sustainment Life Cycle Management.

ACAT level: Sustainment

Resource provider: HQ AFMC/A4N

Primary customer: HQ AFMC/A4DC

Current contractor/contract type: Peerless Technologies/CPFFP

System type: Web-based

Number of Users: 908

WARFIGHTER BENEFITS

- Provides Air Force Materiel Command (AFMC) visibility of depot maintenance costs
- Provides timely processing of source-of-repair assignment (SORA)
- Streamlines the review and approval of SORA requests which improves on the timeliness of the depot maintenance process
- Minimizes Information Technology costs
- Automates metrics reporting of SORA processing time to senior management thus saving man-hours in manual preparation time

CONTACT

Program Manager:

Ms. Brenda Sizemore
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ELECTRONIC BOARD OPERATIONS SUPPORT SYSTEM (eBOSS)

HIB

eBOSS provides capability to retrieve, view and score electronic records during Air Force promotion and selection board operations and potentially development team events.

ACAT level: ACAT III

Resource provider: AF/A1

Primary customer: AFPC/PB

Current contractor/contract type: FFP

System type: Web-based

Number of Users: Promotion Board Operations

WARFIGHTER BENEFITS

- Facilitates force management, enabling boards for Force Shaping, Reduction In Force and Selective Early Retirement
- Eliminates need to copy, store and retrieve paper records used by the promotion boards, force shaping boards and development boards to manage all active duty personnel
- Reduces the time required for senior officers to participate in boards

CONTACT

Program Manager: Ms. Lynne Hamilton
lynne.hamilton@us.af.mil

EDA is an online document access system designed to provide acquisition-related information for use by all of the Department of Defense (DOD). It provides multiple DOD communities & industries access to documents used to support the procurement, contract administration, bill paying and accounting process. EDA servers as a centralized document repository that provides access to various types of documents: Contracts, Modifications, Government Bills of Lading (GBL), Vouchers, Contract Deficiency Reports (CDRs), Signature Cards, Government Travel Requests (GTRs), etc. Provides customizable document reporting as either the Procurement Data Standard (XML) or Portable Document Format (PDF) results.

ACAT level: Sustainment

Resource provider:

Primary customer: AFMC Acquisition community, SAF/ACQI, AFSOI, AFAA, AFLOA, AFIT, FOIA, AFLCLO, AFMC/PK, IG, DLA

Current contractor/contract type: Northrop Grumman/FFP

System type: Web-based

Number of Users: 4,000 +

WARFIGHTER BENEFITS

- System essential to timely processing of vendor pay
 - Critical tasks ensure timely payment
 - Prevent interest and penalties for late pay
- Essential element in three-way matching of invoice to contract
- Only authoritative data source for all DOD contracts
- Reduction in data entry/human error
- Provides single-source data capture and storage

CONTACT

Program Manager:

Ms. Deborah Heath
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The eFOIA system suspenses and tracks FOIA and Privacy Act submissions from the public to FOIA offices across the Air Force.

ACAT level: Sustainment

Resource provider: SAF/A6PP

Primary customer: Air Force FOIA Managers

Current contractor/contract type: Telos Corp./FFP

System type: Web-based

Number of Users: 750 (Air Force FOIA Managers)

WARFIGHTER BENEFITS

- Provides an enterprise system for the general population of United States citizens to submit FOIA and Privacy Act requests and for accessing information through legal means as directed by FOIA policy
- Ensures Air Force compliance with FOIA legal and regulatory directives

CONTACT

Program Manager:

Ms. Judith Kuenle
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eForms provides capability to incrementally automate personnel-related forms to minimize manually intensive processes.

ACAT level: ACAT III

Resource provider: AF/A1 (PSD & AFIPPS)

Primary customer: AF/A1

Current contractor/contract type: FFP

System type: Web-based; COTS/GOTS solution on FileNet P8

Number of Users: Entire Air Force

WARFIGHTER BENEFITS

- Automates the forms processing from “cradle to grave” – Airman will be able to identify forms needed for particular actions (i.e., retirements, evaluations, etc.) via web, electronically route to reviewers/approvers, digitally sign, and store forms in the Air Force Automated Records Management System (ARMS)

CONTACT

Program Manager:

Mr. Joe Lopez
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SAF/A6P oversees the Air Force Information Technology (IT) Portfolio Management (PfM) processes and CIO compliance reporting within the Air Force; and provides oversight of CIO compliance, with all Department of Defense (DOD) policy, congressional mandates and Air Force reporting requirements for IT information/system management.

ACAT level: Sustainment

Resource provider: ESC/HIBI

Primary customer: SAF/A6

Current contractor/contract type: Peerless Technologies, CPFF

System type: Web-based

Number of Users: 4,019

WARFIGHTER BENEFITS

- EITDR designated as system of record for data for CIO compliance reporting for Office of the Secretary of Defense (OSD), DOD, and Office of Management and Budget (OMB). EITDR Supports Program Managers (PMs), Portfolio Managers (PfMs), Information Assurance Managers (IAMs), and other stakeholders of IT systems
- Air Force designated IT Budget reporting system data to OMB
 - IT Budget, DoD Directive Number 8115.aa, Sep 2004
 - Federal Information Security Management Act (FISMA), e-Government Act of 2002 (P.L. 107-347), Title III
 - National Defense Authorization Act (NDAA), NDAA, Public Law 108-375, 2005
 - CFO Compliance, The Chief Financial Officers Act, Public Law 101-576, 1990
 - Section 508, US Rehabilitation Act
 - Privacy Information Act (PIA), Public Law 93-579, 1974
 - Clinger-Cohen Act, (CCA), 40 U.S.C., 1401 (3), 1994
 - Records Management (RM), Basic Laws and Authorities of the National Archives and Records Administration, 2006 Edition
 - Internet Protocol version 6.0 (IPv6), Dec 1998 0 Internet Engineering Task Force (IETF)
 - Information Support Plan (ISP) / Interoperability, CJCSI 6212.01D, 8 Mar 2006

CONTACT

Program Manager:

Ms. Brenda Sizemore
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eMTS provides a single-entry automated desktop time and attendance (T&A) capability for recording a variety of applications including civilian payroll, metrics collection, activity based costing and local management initiatives. eMTS provides automated interfaces for passing auditable T&A information to standard financial accounting systems such as the Defense Civilian Payroll System (DCPS) and the Standard Operation Maintenance Army Research and Development System (SOMARDS).

ACAT level: Sustainment

Resource provider: Funded by customers

Primary customer: AFPEO BES, AFDW, AFSPC, & others

Current contractor/contract type: General Dynamics/FFP

System type: Web-based

Number of Users: ~ 23,558

WARFIGHTER BENEFITS

- Minimizes manual processing, eliminates errors, saves time and automates pay rule compliance for the warfighter enabling dedicated time to the primary mission
- Provides secure and auditable transactions and real time reports
- Accessible anytime, anywhere worldwide

CONTACT

Program Manager:

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EXPLOSIVE ORDNANCE DISPOSAL INFORMATION MANAGEMENT SYSTEM (EODIMS)

HIB

EODIMS provides support to units, Major Commands (MAJCOMS)/ Battalions, Joint forces Joint Digital Information Gathering System (JDIGS), Very Important Person Protection Support Activity (VIPPSA), bulletin board and event log modules.

ACAT level: Non-ACAT

Resource provider: AF/A7C

Primary customer: AF/A7CRT

Current contractor/contract type: FFP / CPFF

System type: Web-based

Number of Users: 3,100 Air Force and Army

WARFIGHTER BENEFITS

- Provides direct EOD and IED identification and reporting
- Provides identification/credentials for all services supporting the VIPPSA missions
- Schedules Troop to Task for Protection of President and other VIP missions
- Provides emergency dispatch of EOD Teams in response to IEDs and WMDs

CONTACT

Program Manager:

Mr. Roger Zinke
roger.zinke@gunter.af.mil

AFEON provides the capability to manage, track and report on Equal Employment Opportunity (EEO) and Military Equal Opportunity (MEO) cases throughout the Air Force.

ACAT level: Sustainment

Resource provider: AF/A1

Primary customer: AF/A1Q; AFPC/EO

Current contractor/contract type: Competition Suspended, funding de-certified

System type: N/A

Number of Users: 1,500 EO personnelists

WARFIGHTER BENEFITS

- Allows EO community to track and report on the status of all EEO and MEO cases in the Air Force using af.mil portal

CONTACT

Program Manager:

Ms. Lynne Hamilton
lynne.hamilton@us.af.mil

FACILITY CIRCUIT INFORMATION TRACKING (FACIT)

HIB

FaCIT provides system controllers with an automated technique for tracking, reporting and managing circuit and trunk information to increase the quality of management decisions and outage reporting data.

ACAT level: Sustainment

Resource provider: AFSPC AFNIC/CYRS/SCC

Primary customer: Air Force, Army, Navy, DISA

Current contractor/contract type: BAE Systems, Inc. Sumaria Systems Inc. / FFP

System type: Software Application

Number of Users: 1,000+

WARFIGHTER BENEFITS

- Accessible for first-time users through Air Force Portal and provides near real-time, world-wide reporting capability
- Only GOTS to provide trend analysis of circuit, trunk and equipment outages
- Provides centralized support management: voice, data, site tracking and reporting
- Able to reduce administrative workload for users throughout Department of Defense world-wide

CONTACT

Program Manager:

Ms. Cynthia Pugh
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GAFS-BL is owned and functionally managed by DFAS-Columbus. The Enterprise Information Systems Directorate is responsible for maintaining and modifying the software to include user and operation manuals for the suite. GAFS consists of four functional modules: GAFS, GAFS-DTS, CPAIS, and WinGAMPS/WinMOOPS.

ACAT level: Sustainment

Resource provider: DFAS-CO

Primary customer: DFAS, AF, ANG, AFRES, DAU, and NGA

Current contractor/contract type: General Dynamics/FFP

System type: Mainframe

Number of Users: Over 7,700

WARFIGHTER BENEFITS

- GAFS is used to process more than 3.2M accounting transactions totaling \$34B monthly
- GAFS-DTS processes > \$4.4M traveler payments annually; over \$4.5B in DOD travel payments
- CPAIS is used to provide interface capability of Civilian Pay into GAFS for accounting; 42M payroll transactions annually totaling \$1.6B

CONTACT

Program Manager:

Mr. Pete Lovelette
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GFM provides standardization of force structure representation across the Department of Defense (DOD) in a net-centric environment. The goal of the DOD GFM-DI is to integrate the force management processes within each services' individual organizational server. The AF GFM-DI ensures Air Force force structure data is available for all users, systems and functions. It also tags all authorized force structure data with unique identifiers.

ACAT level: Data Initiative

Resource provider: A6/J8

Primary customer: A6OT/A5XW/J8

Current contractor/contract type: FFP

System type: (web-based, client server, main frame, etc.)

Number of Users: 0 (Machine to Machine)

WARFIGHTER BENEFITS

- A Joint Staff & OSD initiative to standardize force structure information and representation for COCOM & ADCON
- Provides visibility of the entire force structure as a function of time: past, present, and future
- Supports transformation of the DOD force management process
- Links force structure, resources, & capabilities to the decision process throughout force assignment, allocation, and apportionment

CONTACT

Program Manager:

Mrs. Jan Baltrusaitis
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IAPS processes payment for supplies and services to commercial vendors and individuals. It provides automatic payment voucher creation and follow-up for missing documents (contract, invoice, receiving reports). IAPS also computes payment due dates, disbursement amounts and, if applicable, interest payments.

ACAT level: Sustainment

Resource provider: DFAS-CO

Primary customer: DFAS-CO

Current contractor/contract type: General Dynamics/FFP

System type: Unisys Mainframe

Number of Users: 2,900

WARFIGHTER BENEFITS

- Processes \$117B in annual disbursement vouchers to vendors who supply the majority of day-to-day supplies/services to the Air Force
- Processes all obligations, invoices, receipts and payments for the government purchase card, legal claims, suggestion awards, PowerTrack non-temp storage, freight and household goods, medical payments, cost/construction contracts and educational benefits

CONTACT

Program Manager: Mr. Robert Chaney
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INSPECTOR GENERAL EVALUATION MANAGEMENT SYSTEM (IGEMS)

HIB

IGEMS is a cradle-to-grave tool for managing the Inspector General (IG) inspections conducted throughout the Air Force. It is a single-source used for the collecting and reporting of IG findings world-wide, real-time access to inspection data.

ACAT level:

Resource provider: SAF/IG

Primary customer: SAF/IG

Current contractor/contract type: (FFP)

System type: Web-based

Number of Users: 3,243

WARFIGHTER BENEFITS

The system provides an essential Information Technology (IT) tool supporting mandated and critical service to the United States Air Force and the Department of Defense. IGEMS facilitates analysis and decision support for SAF/IG and MAJCOM IG operations. IGEMS information provides senior leadership a better understanding of the status of the IG inspections.

CONTACT

Program Manager:

Mr. Eric Mendenhall
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IRSS is the Headquarters Air Force centralized system to develop and coordinate warfighting requirements as documented in Initial Capabilities Documents (ICDs), Capability Development Documents (CDDs) and Capability Production Documents (CPDs). It interfaces with the Joint Requirements Oversight Council (JROC) Knowledge Management/Decision Support (KM/DS) system for joint capability requirements coordination.

ACAT level: Sustainment

Resource provider: AFMC, ESC, SAF/AQ

Primary customer: AF/A5RP

Current contractor/contract type: FFP

System type: Application on GCSS-AF, SIPRNET

Number of Users: 400+

WARFIGHTER BENEFITS

IRSS automates the JCIDS process providing efficiencies in long-range operational and Urgent Operational Need/Joint Urgent Operational Need capabilities planning, tracking and coordination enabling faster implementation of necessary capabilities for the warfighter. Headquarters Air Force coordinates/approves an estimated 300 requirement capabilities documents each year.

CONTACT

Program Manager:

Ms. Kim Carroll

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INTERIM WORK INFORMATION MANAGEMENT SYSTEM (IWIMS)

HIB

IWIMS provides support for work order and work force management, financial management and cost accounting, Civil Engineer Material Acquisition System (CEMAS).

ACAT level: Non-ACAT

Resource provider: AF/A7C

Primary customer: AF/A7CRT

Current contractor/contract type: FFP / CPFF

System type: Mainframe

Number of Users: 7,500

WARFIGHTER BENEFITS

- Provides real-time data input and information output necessary for effective resource allocation in support of critical mission requirements
- Provides flexible material acquisition processes to acquire materials in support of critical global mission infrastructure
- Provides recurring work processes the ensure critical facilities are properly maintained and available for use/occupancy

CONTACT

Program Manager:

Mr. Roger Zinke
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Integrity Tool for SPS is a helper software application that is used to insure the data contained with an SPS-created contract award is of sufficient accuracy to insure the future success of the contract payment process.

ACAT level: Sustainment

Resource provider: SAF/AQCI and SPS JPMO

Primary customer: DoD contracting offices

Current contractor/contract type: NGIT/FFP

System type: Client server

Number of Users: ≈27,000

WARFIGHTER BENEFITS

The Integrity Tool for SPS helper application insures the successful accomplishment of the vendor payment process by providing a quality flow of data from the SPS contract writing system to the Air Force Integrated Accounts Payable System (IAPS) which in turn, provides its data to the Defense Finance and Accounting Service (DFAS) vendor pay systems. The successful accomplishment of the vendor payment process insures the willingness of potential Air Force vendors to continue to provide the supplies and services needed by the warfighter to execute his mission.

CONTACT

Program Manager:

Mr. Michael Squire

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JDRS program office provides functional and technical services to the Air Force for the use and operations of the Joint Deficiency Reporting System (JDRS). JDRS provides system interface/technical management services, user training services and help desk services. It supports the Air Force's Deficiency Reporting, Investigation and Resolution (DRI&R) process.

ACAT level: Sustainment

Resource provider: AFMC/A4

Primary customer: HQ AFMC and MAJCOMS

Current contractor/contract type: Global Support Services, LLC/FFP

System type: Web-based

Number of Users: 3,000+

WARFIGHTER BENEFITS

- Increases warfighter capability by being the single source to track reported deficiencies to resolution
- Maintains visibility over the Air Force DRI&R process to enable and analyze metrics that improve quality of products and mission readiness

CONTACT

Program Manager:

Ms. Sharon Cavendish
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The Job Order Cost Accounting System II provides cost accounting for Air Force major range and test facility bases, research labs, and space launch facilities so they can produce reliable and timely management reports, journal vouchers and SF-1080 bills.

ACAT level: Sustainment

Resource provider: SAF/FMPT (AFFSO)

Primary customer: SAF/FMPT (AFFSO)

Current contractor/contract type: CACI/T&M

System type: Web-based

Number of Users: 5,000

WARFIGHTER BENEFITS

- Responsible for approximately \$2.1B annually in reimbursable charges across nine sites and 38,000 time and attendance personnel

CONTACT

Program Manager:

Mr. Randy Campbell
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KDSS provides a working capital funds financial data warehouse that enables the Air Force to forecast, analyze and manage the \$20B Air Force Working Capital Fund (AFWCF).

ACAT level: Sustainment

Resource provider: Mixed w/AFMC/FMR as primary provider

Primary customer: AFMC, FMR

Current contractor/contract type: CACI/LH

System type: Web-based

Number of Users: 400

WARFIGHTER BENEFITS

- Data warehouse/data mart that provides visibility into AFWCF financial/logistics operations down to the individual level of detail, including a business intelligence tool to mine it for information
- Allows analysts to better use their time for in-depth analysis of trends; quicker discovery & correction of transaction anomalies; faster, more complete reporting of AFWCF end-of-month reporting from field-level to the Pentagon
- Creates the AFWCF budget exhibits and inputs to OSD's justification or J-Book for budget development

CONTACT

Program Manager:

Ms. Michelle Childress
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Air Force Civilian Unique Systems consists of 17 applications which supplement the Defense Civilian Personnel Data System (DCPDS) and provide capabilities to manage the Air Force civilian workforce.

ACAT level: N/A

Resource provider: AF/A1

Primary customer: Air Force civilian workforce, AFPC/DPI

Current contractor/contract type: Lockheed Martin/ IDIQ

System type: Web, client server and phone-based

Number of Users: 160,000 (Air Force civilian workforce, supervisors, personnel staff)

WARFIGHTER BENEFITS

Provides personnel management information to employees, supervisors and managers. Allows civilian employees to more efficiently perform 24/7 self-service actions.

CONTACT

Program Manager:

Mr. Robert Strange
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LOGMOD provides Air Force logistics planners a web-based tool to track, manage, process and deploy people and equipment to any global location when they are needed.

ACAT level: Sustainment

Resource provider: HQ AF/A4IS

Primary customer: AF/A7CRT

Current contractor/contract type: eSolutions Architects Inc. (eSA)/
FFP

System type: Java (J2EE) application hosted on WebSphere 7.0
application server using Oracle 11g Database

Number of Users: 10,206

WARFIGHTER BENEFITS

- Provides 1,768 logistics planners at Air Force, Air Force Reserve, and Air National Guard levels a web-based application for deployment deliberate planning & crisis action execution
- Manages standard UTC logistics details and assembles contingency plan equipment requirements, provides personnel readiness tracking capability, scheduling, & monitoring capabilities
- Primary system for more than 10,200 base-level users to perform planning, development, sustainment, and execution of Unit Type Codes (UTCs) for exercises, AEFs and contingencies

CONTACT

Program Manager:

Maj Robert Marlow
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MilPDS is the system of record for all Air Force personnel, including the Air National Guard and Air Force Reserves. This data system provides MAJCOMs and MPFs with the application tools to perform personnel tasks.

ACAT level: ACAT III

Resource provider: AF/A1

Primary customer: AF/A1

Current contractor/contract type: Lockheed Martin/ IDIQ

System type: Database system

Number of Users: 1 Million

WARFIGHTER BENEFITS

- It provides the information needed by the members of the personnel community to comply with Air Force policy in managing the total Force (Active, Guard, and Reserve)
- Automatically generates payroll transactions to the Defense Joint Military Pay Systems (DJMS) when an action affects a service member's pay
- Provides an interface with web applications that provide on-line software tools for military personnel to update their information 24/7, avoiding time consuming visits to military personnel offices

CONTACT

Program Manager:

Mr. Russell Love
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MRDSS is a system that incorporates all aspects of decision support required for management and deployment of people and equipment from MAJCOM and United States Air Force medical views.

ACAT level: Sustainment

Resource provider: AFMSA/SG6

Primary customer: AFMSA/SGX

Current contractor/contract type: Enterprise Resource Planning (ERP) International, Up And Running/Time & Material/FFP, Cost Plus Fixed Fee

System type: Web-based

Number of Users: 7,070

WARFIGHTER BENEFITS

- Provides medical planners the readiness status of medical personnel and equipment unit type codes (UTCs)
- Identifies location of needed shortfall of Medical Assets
- Identifies cost data for forecasting future fiscal year War Reserve Material (WRM) requirements

CONTACT

Program Manager:

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HIB OBLIGATION ADJUSTMENT REPORTING SYSTEM (OARS)

OARS is a web-based information system located in the Pentagon with more than 5,000 users located at more than 450 Department of Defense facilities worldwide. OARS is used to obtain approval to utilize cancelled or expired appropriations for Upward Obligation Adjustments.

ACAT level: Sustainment

Resource provider: SAF/FMP (AFFSO)

Primary customer: SAF/FMP (AFFSO)

Current contractor/contract type: N/A

System type: Web-based

Number of Users: >5,000

WARFIGHTER BENEFITS

- OARS is the Air Force-mandated system to obtain approval to utilize cancelled or expired appropriations for Upward Obligation Adjustments
- Each organization at the Base, MAJCOM and SAF level utilizes OARS to approve funding for warfighter efforts such as:
 - Runway and hanger construction/renovations
 - Satellite and weapons development/deployment
 - Body armor, MRE and vehicle acquisition
 - Aircraft maintenance/upgrade (avionics, weapons systems etc.)
 - Base construction/renovation activities

CONTACT

Program Manager:

Ms. Paula Rumsey
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PRISM provides an integrated readiness picture that tracks significant readiness factors and the impact on the USAF ability to meet current and future requirements. Provides insight into impact of resource scenarios on readiness and supports POM development and serves as a decision aid to funding priorities.

ACAT level: ACAT III

Resource provider: HAF/A3/5, HAF/A4/7, SAF/FMB

Primary customer: HAF/A3/5, HAF/A4/7, SAF/FMB

Current contractor/contract type: FFP

System type: Web-based

Number of Users: 100+

WARFIGHTER BENEFITS

- PRISM provides a structured, data-driven approach linking Weapons System Sustainment (WSS) funding to impacts on operational readiness
- Generates a set of unclassified indicators that provide insight into the impact of proposed resource strategies, emerging force demographics, current and future operational demand scenarios, current and future operational concepts, current and future sustainment concepts and current and future manning concepts

CONTACT

Program Manager:

2Lt Nathaniel Thuli
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A web-based application designed to assist Program Managers and acquisition professionals with day-to-day tasks involved in defining, managing and reporting program health and status throughout a program's lifecycle. SMART provides senior Air Force and Department of Defense executives program and portfolio visibility using authoritative data through reports, historical reviews and web service interfaces.

ACAT level: Sustainment

Resource provider: SAF/AQX

Primary customer: SAF/AQXI

Current contractor/contract type: CLR, Inc./T&M

System type: Web-based

Number of Users: 9,000+

WARFIGHTER BENEFITS

- Enables program managers to simplify management of acquisition programs and standardize command and control of programs across the Air Force
- Enables program managers and staff to accurately and efficiently assess the health of their programs and provides standardized reporting packages to senior levels within the Air Force and the Office of the Secretary of Defense
- Ensures senior leaders make well-informed decisions to deliver program capabilities to the warfighter

CONTACT

Program Manager:

Mr. Russ Jimeno

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STANDARD MATERIEL ACCOUNTING SYSTEM (SMAS)

HIB

SMAS maintains the accounting records and produces trial balance reports for management of the working capital fund. It is a transaction-driven system under general ledger control that maintains accounting records and produces Air Force Working Capital Fund (AFWCF) Trial Balance Reports for use by Defense Finance and Accounting Service (DFAS) Field Site personnel and AFWCF managers.

ACAT level: Sustainment

Resource provider: DFAS-CO

Primary customer: DFAS, Air Force, Guard, Reserve

Current contractor/contract type: General Dynamics/FFP

System type: Client server

Number of Users: 1,100

WARFIGHTER BENEFITS

- SMAS provides accountability of purchases, inventory and issuance of materiel needed to support the warfighter

CONTACT

Program Manager:

Mr. Rex McCord
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STES is a net-centric system which provides enterprise management support for programs in SAF/AQR. STES provides support in managing roles and responsibilities, tracking issues, providing a standard source for training, providing a central location for links to policies and web-sites related to the programs, and automated wizards to support the program personnel in their jobs.

ACAT level: Sustainment

Resource provider: SAF/AQXI

Primary customer: SAF/AQ, AFMC/EN, AFRL, ALCs, ASC, ESC

Current contractor/contract type: Peerless Technologies/FFP

System type: Web-based

Number of Users: 5,000

WARFIGHTER BENEFITS

- Facilitates STINFO compliance with public law, Department of Defense directives, Acquisition Regulations, etc.
- Solves STINFO problems:
 - Enables a disciplined process and consistency --Elevates STINFO Requirements
 - Saves resources, improves security and reduces policy violations
 - Facilitates efficient processes to protect Air Force research, development, test and evaluation (RDT&E) warfighter information

CONTACT

Program Manager:

Mr. Ted L. Rose

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TMIP-AF is a suite of applications used by all services to provide and support many areas of medical care in a deployed environment linking all levels of theater medical care information to be used by commanders to make time-sensitive theater operational decisions and by care providers of wounded warriors.

ACAT level: Sustainment

Resource provider: AF/SG6

Primary customer: AF/SG6

Current contractor/contract type: FFP

System type: Client Server

Number of Users: 3,000

WARFIGHTER BENEFITS

- Provides multiple software applications that ensure the best possible medical care is provided in any environment
- Provides necessary support equipment when and where needed
- Records care in a longitudinal electronic health record accessible by VA providers when appropriate
- Ensures traumatic brain injury events and follow-on care are properly recorded
- Ensures necessary life-support equipment is available and the care provided during aeromedical evacuation of critically injured warfighters electronically records the process

CONTACT

Program Manager: Ms. Linda Wentworth
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TMT provides organizations superior tasking, tracking and reporting capabilities freeing up time for action officers, staff offices and all levels of management.

ACAT level: Sustainment

Resource provider: AFSPC/A6

Primary customer: SAF, HAF, AF MAJCOMS

Current contractor/contract type: Accenture Federal Services / FFP

System type: Web-based

Number of Users: 35,000

WARFIGHTER BENEFITS

- Standard solution across Air Force community
- Automated collaborative process
- Command-wide tasker situational awareness
- Reduced operation and maintenance

CONTACT

Program Manager:

Ms. Donna Wilson
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Host infrastructure for Airman Development Plan providing military members a way to express assignment preferences (officers) and also view records (officer and enlisted); Also provides support for eBOSS, AFFMS2, SOA, etc.

ACAT level: Sustainment

Resource provider: AF/A1

Primary customer: AF/A1

Current contractor/contract type: Lockheed Martin/ IDIQ

System type: Web-based

Number of Users: Entire Air Force

WARFIGHTER BENEFITS

- vPSC applications provide military members a quick and easy way to express assignment preferences (officers) and also view records (officer and enlisted)
- vPSC infrastructure provides a hosting environment for eBOSS, AFFMS 2, SOA and a number of other applications

CONTACT

Program Manager: Capt Adam Vannoy, adam.vannoy@us.af.mil
Mr. James Jaworski, james.jaworski@us.af.mil

HIB

WP BUSINESS AND ENTERPRISE SYSTEMS (BES) COMPUTER/NETWORK OPERATIONS SUPPORT(CNOS)

WP CNOS provides service desk and server/systems support to systems connected to the WPAFB network backbone. Support includes systems service engineering and administration, information protection, functional/systems application support, Information Technology Asset Management Equipment Custodian (ITAM).

ACAT level: Sustainment

Resource provider: ESC/FM

Primary customer: ESC/HI and ESC/HG

Current contractor/contract type: FFP

System type:

Number of Users: 1,452

WARFIGHTER BENEFITS

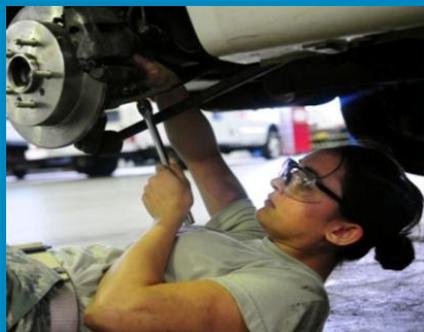
- WPAFB Network Backbone systems support
- 1,452 users ESC/HI and ESC/HG
- Enable orgs to communicate/collaborate vertically & horizontally

CONTACT

Program Manager:

Ms. Linda Kelly
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HIA Division



LOGISTICS SUSTAINMENT

Maintenance

Logistics Readiness



MISSION

Deliver integrated logistics information driving war winning decisions by shaping, acquiring, and sustaining warfighting IT capabilities and mission support

CAPABILITIES

Enable the Operational Logistics Systems of the Air Force

HIA AIR FORCE EQUIPMENT MANAGEMENT SYSTEM (AFEMS)

AFEMS plans/accounts for Air Force Equipment world-wide retail and wholesale environment.

ACAT level: Sustainment

Resource provider: AF/A4 & AFMC/A4 - BBMx + ECSS

Primary customer: Air Force users worldwide. Item Mgrs., Equipment Mgrs/Custodians, HQ AFMC, HQ AF/A4, Allowance Mgrs.

Current contractor/contract type: FFP, LH, and CPFF

System type: AFEMS O&M Contractor on AF Network at WPAFB

Number of Users: 4,340

WARFIGHTER BENEFITS

- Used by Air Force Equipment Managers world-wide to determine, authorize, account for, provide visibility to, and report the types and quantities of equipment required to accomplish the mission
- Serves as a primary basis for organizational budget/buy programs

CONTACT

Program Manager:

Ms. Cynthia Clay
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ATOS provides loose leaf publications and document management.

ACAT level: Sustainment

Resource provider: AFMC/A4

Primary customer: Air Logistics Centers

Current contractor/contract type: FFP

System type: Client-Server , Desktop

Number of Users: 84

WARFIGHTER BENEFITS

- Automates TO change process at Air Logistics Centers via digitization of tech data and an electronic repository for acceptance, storage, distribution, and configuration management of TOs
 - Reduces production time of TO changes/revisions
 - Improves accuracy of TO data
 - Reduces TO change production costs
- Receives, stores, and maintains digital TO source data to support organic TO authoring and paper publication requirements
- Promotes use of industry and USAF standards to produce accurate and interoperable TOs

CONTACT

Program Manager:

Ms. Pam Prater
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Provides and supports one-stop, real-time, state of the art automated and auditable munitions accountability. Gives war planners and war fighters the capability to track, manage and plan responses to rapidly changing world conditions through total global asset visibility.

ACAT level: Sustainment

Resource provider: AF/A4IS

Primary customer: AF Nuclear Fusion Center, AF Data Services, TRANSCOM, Army Global Ammunition Control Point, & GCSS-J Staff

Current contractor/contract type: FFP

System type: Main frame

Number of Users: 12,417

WARFIGHTER BENEFITS

- Provides munitions based situational awareness and response capability
- Provides visibility of location, configuration, and status
- Supports munitions management, inventory accountability, fiscal control
- Supports operations and logistics planning
- Application accessible 24/7 world-wide via the GCSS-AF IF (Portal)

CONTACT

Program Manager:

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CMOS supports base-level traffic management and theater distribution center movement operations (Cargo & Passengers).

ACAT level: Sustainment

Resource provider: AF/A4I

Primary customer: AF/A4L

Current contractor/contract type: Intrasoft / CPFF

System type: Client server (Web-Enabled after v 7.5 release, Jan 13)

Number of Users: 2,421

WARFIGHTER BENEFITS

- CMOS provides 24/7 proven traffic management support to the joint warfighter both in-garrison and deployed
- Tracked movement of 77,000 PAX; 976,000 items; 255,000 Short Tons of cargo, issuing 935,000 TCNs in FY 2011
- Deemed by the US TRANSCOMs CBAT as Department of Defense's choice for traffic management theater distribution center movement
- Used at 244 DoD sites around-the-world: Air Force (221); Army (7); Navy (1); Marine Corps (14); and HQ NSA
 - Additional sites (4-yr plan): Army (160); Navy (29)

CONTACT

Program Manager:

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HIA

CONTRACTOR SUPPORTED WEAPON SYSTEM DATA EXCHANGE (CSWS DE)

Facilitates data between the contractor and Air Force legacy systems that do not allow direct commercial access. This enables contractors to input and view, with Government concurrence, needed information.

ACAT level: Sustainment

Resource provider: AFMC/A4

Primary customer: AFMC 401 SCMS/GUMC

Current contractor/contract type: Ryan Consulting/FFP

System type: Web-based

Number of Users: 68

WARFIGHTER BENEFITS

- CSWS DE provides item repair status to the contractor for items repaired at the Air Force Air Logistics Centers (ALC) under the Depot Partnering initiative or to the ALCs for items repaired at contractor sites under the PBL initiative

CONTACT

Program Manager:

Mr. Gregory Sacher
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DMLS supports workload forecasting, planning, parts support and tracking, cost reporting, and configuration management.

ACAT level: Sustainment

Resource provider: AFMC/A4

Primary customer: Air Logistics Centers and the Aerospace Maintenance and Regeneration Group

Current contractor/contract type: T&M, FFP, CPFF

System type: Web-based, Client server, Main frame

Number of Users: 3,928

WARFIGHTER BENEFITS

- Supports workload requirements analysis to forecast, plan, and schedule maintenance activities using:
 - Inventory control
 - Labor standards for production costing,
 - Bill of Material (BOM) management
 - Job Order Number (JON) creation
 - End item asset availability
 - Tracks personnel training, certifications, and work quality metrics
 - Tracks info system requirements & trouble reports

CONTACT

Program Manager:

Ms. Wanda Kelley
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HIA DEPOT MAINTENANCE SYSTEMS INTEGRATION (DMSI)

Provides a repository of standard data for repair and overhaul activities for aircraft, engines and reparable.

ACAT level: Sustainment

Resource provider: AFMC/A4

Primary customer: Air Logistics Centers

Current contractor/contract type: T&M, FFP, CPFF

System type: Client server, web-based

Number of Users: 8,972

WARFIGHTER BENEFITS

- Provides Combatant Commanders full integration capability of data across functional lines
- Aircraft maintenance (Mx) planning and scheduling
- Establishes and maintains labor standards for maintenance planning and production costing
- Identifies material that must be pre-positioned to support maintenance workloads
- Depot Mx information on scheduling, material support and transactions
- A repository for storing the production number master records

CONTACT

Program Manager:

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Provides visual displays of current aircraft status and availability for MOC controllers. EMOC also provides two-way interface with the Integrated Maintenance Data System Central Database (IMDS CDB) and a one-way interface with the Unit Level/Unit Command and Control (UL/UC2).

ACAT level: Sustainment

Resource provider: AF/A4IS

Primary customer: Air Force, Air National Guard, Air Force Reserve

Current contractor/contract type: FFP

System type: Web-based, via GCSS-AF Portal

Number of Users: 8,952

WARFIGHTER BENEFITS

- Supports detailed sortie production and weapon system status data
- Enhances planning, execution and management capabilities of maintenance operations
- Saves man-hours by eliminating dual data entry
- Allows for total continuity as personnel are rotated
- Minimizes training time of newly assigned personnel
- Application is accessible 24/7 world-wide via GCSS-AF IF (Portal)

CONTACT

Program Manager:

Mr. Robert L. Patrick
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ETIMS is one of four critical components of the Air Force Standard TO Management System and provides cataloging, managing, storing, distributing, and displaying capabilities for the official Technical Orders (TOs) needed for the safe and effective operation and maintenance of Air Force weapon systems and equipment. ETIMS is dependent on the other three components: Joint Computer Aided Acquisition and Logistics Support (JCALS) for currency of TO configuration data; Automated Technical Order System (ATOS) for TO authoring/publishing; and Defense Logistics Agency's TO Distribute & Print System (TODPS) for TO print/ship on demand.

ACAT level: Sustainment

Resource provider: AFMC/A4

Primary customer: MAJCOMs, ALCs and Product Centers

Current contractor/contract type: FFP

System type: Web-based , Client Server, PC Software

Number of Users: ~45,000

WARFIGHTER BENEFITS

- Near real-time, web-based, single point of access to eTOs
- Mobile workstation capability (TOs on a laptop) for "point-of-use" access to eTOs (disconnected ops)
- TO updates in near real-time for connected ops
- Automatic overnight refresh of mobile workstations
- Controlled access to on-line eTOs to authorized users
- Managed configuration of eTOs
- Print on demand eliminates inventory/warehouse space, reduces shipping costs by up to 75 percent, and reduces shipping time from weeks to days

CONTACT

Program Manager:

Mr. Joseph Holland
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Family of base level supply systems (ES-S, SBSS, and AFSCDB).

ACAT level: Sustainment

Resource provider: AF/A4 BBMx + AFMC/A4NP

Primary customer: AF Base Level Supply

Current contractor/contract type: FFP, LH

System type: GCSS-AF Web Front End, Unisys Mainframe, Local Desktop Client/ Windows Server

Number of Users: 18,000 account holders, more than 107,000 information users

WARFIGHTER BENEFITS

- Supports over 107,000 Active, Guard, Reserve and Civilian Air Force logistics personnel and 5,000 DoD Foreign Nationals worldwide with enterprise base/retail level supply asset management capability
- The ILS-S suite of systems is responsible for processing an average of 134,000 transactions per day and providing inventory accuracy/ accountability of assets valued at over \$55.5 billion

CONTACT

Program Manager:

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The Air Force's official authoritative source of Federal and Air Force Item Mgmt data for all Air Force-management and/or Air Force-used items for provisioning, cataloging, and supply chain management.

ACAT level: Sustainment

Resource provider: AFMC/A4

Primary customer: World-Wide, Multi-Service

Current contractor/contract type: Ventech/FFP

System type: Main frame

Number of Users: 8,000+ direct users; 200,000 worldwide, multi-service/government agency users in over 425 locations

WARFIGHTER BENEFITS

- Entry point for new items of supply
- Central repository of Federal and Air Force logistics data
- Processes Supply Support Requests (SSRs) and related advice for consumable items
- Determines the range and quantity of spare/repair parts necessary to support the equipment for an initial operational support period

CONTACT

Program Manager:

Ms. Regina Foster
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Enterprise-level automated maintenance management information system for weapon systems. Provides wartime readiness and operational support of aircraft, UAV's, trainers, communications-electronics, simulators, ICBMs, vehicle weapon systems and support equipment maintenance activities worldwide.

ACAT level: Sustainment

Resource provider: AF/A4IS

Primary customer: HQ AF, MAJCOMs, ANG, AF Reserves, RNLAF

Current contractor/contract type: FFP

System type: Main frame

Number of Users: 239,000

WARFIGHTER BENEFITS

- Provides online enterprise system tracking of base-level maintenance activities with enterprise rollup views
- Automates aircraft history, aircraft scheduling, and aircrew debriefing processes
- Provides a common interactive interface for entering and retrieving base-level maintenance data for other logistics management systems
- Serves as the data entry point for up-channel reporting of weapons systems information

CONTACT

Program Manager:

Ms. Jamesia Trammell
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JCALS is the Air Force “System of Record” for Technical Orders (TO) management. Used by weapon system managers to maintain TO configuration control. Interfaces with critical systems, ETIMS, SATODS and the Air Force catalog, providing these systems with indexing data.

ACAT level: Sustainment

Resource provider: AFMC/A4

Primary customer: Air Force

Current contractor/contract type: FFP, CPFF

System type: Web-based

Number of Users: 381

WARFIGHTER BENEFITS

- JCALS provides processes to recommend TO changes to TO Managers
- Provides updated TO Meta Data to ETIMS Air Force TO Index (AFTOX)
- Provides ability to update, publish and distribute TOs
- Reduces time needed to update Air Force TOs and provide them to the TO Distribution Offices for the warfighter

CONTACT

Program Manager:

Mr. Steven Dow

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JEDMICS provides on-line access to weapons systems engineering data.

ACAT level: Sustainment

Resource provider: AFMC/A4

Primary customer: MAJCOMs, ANG, Navy

Current contractor/contract type: FFP

System type: Web-based

Number of Users: 3,447

WARFIGHTER BENEFITS

- Provides world-wide desktop access to engineering drawings and related technical data
- Captures engineering data from industry and government sources
- Provides data integrity and data assurance capabilities
- Manages, controls and ensures digital interoperability of engineering drawings
- Interfaces to DOD's business partners and applications
- Enabler of transformation initiatives

CONTACT

Program Manager:

Mr. Steven Dow
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LMDB hosts two subsystems - Automated Budget Compilation System (ABCS) - the command system for working the buy, repair and termination's budget and Logistics Reassignment (LR) - system to automate the transfer of the management responsibility of organic assets to DLA.

ACAT level: Sustainment

Resource provider: AFMC/A4

Primary customer: 401 SCMS/GUMD

Current contractor/contract type: Ryan Consulting/FFP, CPFF

System type: Main frame

Number of Users: 563

WARFIGHTER BENEFITS

- Provides logistic analysis support to the Air Logistics Centers and Air Force Materiel Command

CONTACT

Program Manager:

Mr. Greg Sacher
greg.sacher@wpafb.af.mil

Provides a common system for programming depot repair requirements, breaking out maintenance workloads among organic, inter-service and contract sources of repair, and providing management visibility of the maintenance programs.

ACAT level: Sustainment

Resource provider: AFMC/A4

Primary customer: MAJCOMS, Depots, & Air Staff

Current contractor/contract type: Accenture/T&M

System type: Web-based/ Client server

Number of Users: 470

WARFIGHTER BENEFITS

- The only Air Force IT system that contains all projected repair requirements regardless of funding types
- Used to project hours and dollars for future repair workloads

CONTACT

Program Manager:

Ms. Connie Pack
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HIA MAINTENANCE SCHEDULING APPLICATION TOOL (MSAT)

MSAT provides a means to display and schedule maintenance activities based on Air Force regulatory requirements of AFI21-101 and requirements based on the needs of Air Force users.

ACAT level: Sustainment

Resource provider: AF/A4IS

Primary customer: HQ AF, MAJCOMs, ANG, AF Reserves

Current contractor/contract type: FFP

System type: Client Server

Number of Users: 2,500

WARFIGHTER BENEFITS

- Mission Critical information at the touch of a button
- Fleet readiness assessment for contingency operations
- Allows critical information to become deployable
- Timely retrieval of aircraft, engine, Aircraft Ground Equipment (AGE), and armament maintenance data from legacy base level systems
- Provides auditing for: Inspections, Time Changes and Time Compliance Technical Order (TCTO's) for aircraft, engine, AGE and armament

CONTACT

Program Manager:

96

Mr. Phillip Moulder
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ON-LINE VEHICLE INTERACTIVE MANAGEMENT SYSTEM (OLVIMS)

HIA

OLVIMS consists of two mission applications providing Air Force vehicle fleet operational and maintenance management capabilities at 325 Active, Guard and Reserve installations.

ACAT level: Sustainment

Resource provider: AF/A4I

Primary customer: AF/A4L

Current contractor/contract type: CENTECH Group / CPFF

System type: Mission Applications (GCSS-AF & PC-based)

Number of Users: 4,190

WARFIGHTER BENEFITS

- Capability to effectively dispatch/manage use of more than 24,000 vehicles and 6,705 qualified drivers
- Capability to efficiently issue/manage more than 478,000 operator licenses and 1.89M vehicle qualifications
- Capability to effectively manage maintenance activities on more than 170,000 vehicles and trailers
- Provides authoritative data on fleet readiness

CONTACT

Program Manager:

Mr. Daniel J. Mangum
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Largest Maintenance Data Collection (MDC) repository for Air Force and Department of Defense Test, Measurement and Diagnostic Equipment (TMDE) in support of the AF Metrology and Calibration (AFMETCAL) program. Provides real-time visibility and traceability to national and international measurement standards.

ACAT level: Sustainment

Resource provider: AF/A4IS

Primary customer: Air Force, Air National Guard, Air Force Reserve

Current contractor/contract type: FFP

System type: Web-based, via GCSS-AF Portal

Number of Users: 7,809

WARFIGHTER BENEFITS

- Provides inventory management for work-centers
- Scheduling and MDC tracking for TMDE items
- Quality program tools for random selection and documentation
- Shipping and supply tracking and management
- Enables the PMEL force to maintain CONUS and OCONUS TMDE missions which is vital to all AF peace-time and contingency operations
- PAMS application is accessible 24/7 world-wide via the GCSS-AF IF (Portal)

CONTACT

Program Manager:

Mr. Robert L. Patrick
robert.patrick@gunter.af.mil

PRODUCT LIFECYCLE MANAGEMENT SYSTEM (PLMS)

HIA

Automated Document Support for ICBM/Engine communities supporting configuration management and Bill of Materials.

ACAT level: Sustainment

Resource provider: AFMC/A4

Primary customer: ICBM and F100/F101 Community

Current contractor/contract type: LH, FFP

System type: Web-based

Number of Users: 10

WARFIGHTER BENEFITS

- Workflow management tool
- Provides Air Force-wide problem reporting (AF Form 107/202), engineering change management of weapons system parts technical order (TO -4s)
- Bill of Materials (BOMs) creation
- Provide capability for ECSS Master Data Management

CONTACT

Program Manager:

Mr. Raheem McCormick
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PRPS automates the front end of the acquisition process with a web-based, paperless link to Funds Certification and Contracting.

ACAT level: Sustainment and CSRDs

Resource provider: AFMC/A4

Primary customer: AFGLSC

Current contractor/contract type: CACI (FFP/CPFF)

System type: Modern web-based system hosted on GCSS-AF

Number of Users: 5,000

WARFIGHTER BENEFITS

- PRPS significantly reduces lead-time, minimizes errors, and provides more efficient expenditure of resources in the Purchase Instrument (PI) preparation process
- The system provides continuous visibility of the PI from requirement initiation through the financial certification, to contracting in support of weapon system acquisition and sustainment activities

CONTACT

Program Manager:

Ms. Victoria Cox
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REMIS is the primary Air Force Data System collecting, validating, standardizing and integrating equipment maintenance data at an enterprise level.

ACAT level: Sustainment

Resource provider: AF/A4

Primary customer: Air Force, Navy (CV-22), DFAS

Current contractor/contract type: FFP, Cost

System type: Web-based

Number of Users: 1,080

WARFIGHTER BENEFITS

- Provides real-time operational maintenance status on aircraft and weapon systems combat readiness
- Provides CFO cost accounting and depreciation on all Air Force Aerospace Vehicles, MRAP vehicles, and missiles including ICBMs
- Track and report serialized inventory, location, condition and actual/approved configuration of NWRM including end item to end item configuration enabling PIC
- Enables data integrity and standardization of Master Validation tables to Base, Depot and Weapon System applications

CONTACT

Program Manager:

Mr. Michael Duron
michael.duron@wpafb.af.mil

Used to forecast/determine, budget and procure the range and depth of aircraft spare parts required based on aircraft and depot maintenance usage and readiness and sustainability goals.

ACAT level: Sustainment

Resource provider: AFMC/A4

Primary customer: HQ AFMC, ALCs

Current contractor/contract type: Ryan Consulting/FFP, CPFF

System type: Mainframe and Web-based

Number of Users: 1,651

WARFIGHTER BENEFITS

- Computes procurement requirements for spares and determines depot level maintenance needs for the Air Force
- RMS forecasts and controls procurement and repair requirements of materiel needed for logistics support weapon systems

CONTACT

Program Manager:

102

Mr. Larry Hill
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STOCK CONTROL SYSTEM (SCS)

HIA

SCS, Data System Designator (DSD) D035, is an Air Force-managed program providing Automated Data Processing (ADP) resources for Headquarters operations and supporting Logistics Centers and the Marine Corps. It provides enhanced processing of stock control transactions and management information.

ACAT level: Sustainment

Resource provider: AFMC/A4N, AFMC/FM and Marine Corps

Primary customer: Retail Supply

Current contractor/contract type: FFP and LH

System type: Main Frame and Mid-Tier

Number of Users: 15,000

WARFIGHTER BENEFITS

- SCS benefits the warfighter by automating supply management, providing current asset visibility, maintaining asset balances, processing requisitions and provides financial operations for supply operations

CONTACT

Program Manager:

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Air Force standard base-level maintenance tool control system. TAS is used to define, schedule and conduct inspection activities and maintain those results. It also performs asset tracking, inventory management and transfer, reporting tasks and support mobilization.

ACAT level: Sustainment

Resource provider: AF/A4IS

Primary customer: HQ AF, MAJCOMs, ANG, AF Reserves

Current contractor/contract type: FFP

System type: Desktop (Stand Alone)

Number of Users: 15,000

WARFIGHTER BENEFITS

- Key component of Foreign Object Damage Prevention Program
- Integrates with Automatic Identification Technology barcode devices
- Efficient and timely management of tools and equipment inventory
- Uses barcode technology to improve overall productivity, accuracy, and quality-of-work produced on flight-lines and in shops
- Keeps track of tools and equipment-related information
- Presents information in a meaningful, beneficial manner for decision making

CONTACT

Program Manager:

Mr. Phillip Moulder
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TBA is a net-centric, Global Combat Support System-Air Force (GCSS-AF) application. TBA automates training business processes and procedures traditionally performed using paper and legacy systems.

ACAT level: Sustainment

Resource provider: AF/A4IS

Primary customer: Air Force, Air National Guard, Air Force Reserve

Current contractor/contract type: FFP

System type: Web-based, via GCSS-AF Portal

Number of Users: 212,902

WARFIGHTER BENEFITS

- Provides global, real-time wing-level training management capabilities to the warfighter
- Replaced manual filing and maintaining paper copies of AF Form 623, On-The-Job Training Record
- Saves ~\$35M annually in man-hours by automating the transcribing and documenting of training actions
- TBA is accessible 24/7 world-wide and is the 9th most used application via the GCSS-AF IF (Portal)

CONTACT

Program Manager:

Mr. Stanley Brown
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Designated Air Force Preparing Activity responsible for Air Force compliance with Department of Defense (DOD) Defense Standardization Program. Develop, update, and validate standards and specs for most Air Force Tech Orders.

ACAT level: N/A (TMSS is an activity, non-program)

Resource provider: AFMC/A4

Primary customer: AFMC/A4

Current contractor/contract type: FFP

System type: N/A (TMSS is an activity, non-program)

Number of Users: 0

WARFIGHTER BENEFITS

- Standardizes delivery of paper and digital TOs
- Creates digital templates and tools based on AF TMSS
- Advises and assists weapon systems program offices as they acquire paper and digital TOs
 - Provides technical guidance on authoring TOs
 - Provides technical assessment services
- Participates in industry technical standards committees/working groups
- Supports development of the emerging eTO viewer, ECSS, and PLMS

CONTACT

Program Manager:

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WEAPON SYSTEM MANAGEMENT INFORMATION SYSTEM (WSMIS)

HIA

WSMIS is a suite of standard automated AF Decision and Operational support tools used to assess the logistics health and capability of AF weapon systems to meet wartime taskings.

ACAT level: Sustainment and BBMx

Resource provider: AFMC A4N & AF/A4IS

Primary customer: Air Force

Current contractor/contract type: FFP

System type: Web-based, Client server, Main frame

Number of Users: 33,229

WARFIGHTER BENEFITS

- Ability to compute and assess wartime requirements (REALM and SAM)
- Visibility into the Depot Repair processes (EXPRESS)
- Pipeline tracking capabilities (Tracker)
- Capability to compute engine requirements (PRS)

CONTACT

Program Manager:

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HIC Division



ENTERPRISE SERVICES

IT Acquisition Support

Architecture/Process

Enterprise Systems

Hardware/Software



MISSION

Enables war winning decisions by shaping, acquiring and sustaining warfighting IT capabilities

CAPABILITIES

Strategic sourcing center of excellence for Air Force IT products, solutions, and services

AFWay is a web-based, retail-like shopping capability used by the Air Force and other Department of Defense (DOD) agencies to acquire needed products and services. AFWay is a part of the Deputy Assistant Secretary (Contracting), SAF/AQC's Procurement Transformation effort to improve mission capability through the use of strategic sourcing, spending analysis and other e-procurement initiatives.

ACAT level: Active Acquisition

Resource provider: AFPEO BES

Primary customer: AF and other DoD Agencies

Current contractor/contract type: N/A

System type: Web-based application that resides with DISA

Number of Users: 34,000

WARFIGHTER BENEFITS

- AFWay reduces the time and cost of procurements helping to maximize the resources for the warfighter
- Standardized net-centric products ensure the solutions are reliable in all encountered environments

CONTACT

Program Manager:

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DMS is the official, secure (non-repudiation) and reliable command and control integrated common-user/writer-to-reader organizational messaging service throughout the Department of Defense. DMS-AF is responsible for the sustainment of DMS for the Air Force Active Duty, Reserve, Air National Guard and supported COCOMs.

ACAT level: Sustainment

Resource provider: HQ AFNIC

Primary customer: AFSPC

Current contractor/contract type: Telos/Labor Hours

System type: Web-based and Client server

Number of Users: 15,000

WARFIGHTER BENEFITS

- Provides secure messaging for Air Force and COCOMs
- Transport official personnel orders CONUS/OCONUS
- Transport urgent action TCTOs
- EOD notification

CONTACT

Program Manager:

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110

NETCENTS and NETCENTS-2 acquisitions provide enterprise contracts that accelerate delivery of information technology (IT) capabilities to meet network operations and infrastructure requirements enabling every airman to fly, fight and win in air, space and cyberspace.

ACAT level: N/A, Services

Resource provider: Task orders funded by Air Force and DOD customers

Primary customer: Air Force, DOD, other federal agencies

Current contractor/contract type: Multiple award IDIQs

System type: N/A

Number of Users: Mandatory Use for Air Force

WARFIGHTER BENEFITS

- Air Force and other users saved approx. \$90M on products purchases in fiscal years 2008-2011 as compared to the cost of the same items on other government contracts and on the open market
- Using NETCENTS Task Orders saves 26-41 days – that’s a minimum of 52 man-hours for each contracting officer alone
- Ensures adherence to the requirements of the Air Force Enterprise Architecture

ITCC develops and oversees the execution of IT commodity buying, contracting and life cycle strategies that leverage the buying power of the Air Force and increase standardization reducing the overall cost of IT ownership. The Council is a cross-functional sourcing team with representatives from the Air Staff and each Major Command (MAJCOM). The ITCC consists of three programs: Client Computing and Servers (CCS), Cellular Services and Devices (CSD) and Digital Printing and Imaging (DPI).

- **CCS** is the Air Force ITCC's strategic sourcing strategy for the acquisition of desktop, laptop and server computer systems of which the Quantum Enterprise Buy (QEB) is a cornerstone element. The Air Force QEB is designed to provide the best value i-TRM-compliant commercially-available business-class computer systems and displays by leveraging the Air Force Enterprise bulk buying power
- **CSD** is the Air Force ITCC's Enterprise-wide commodity strategy for cellular services and devices, to include cell phones, email enabled devices, services and accessories.
- **DPI** is the Air Force ITCC's Enterprise-wide commodity strategy for digital printing and imaging devices, to include digital network printers, network multifunctional devices, associated ink/toner cartridges/supplies, user installed replacement parts, and associated services from the vendor's General Services Administration (GSA) Federal Supply Schedule (FSS).

ACAT level: N/A, Services

Resource provider: AF/AF CIO A60

Primary customer: Air Force (DPI), DoD (CCS, CSD)

Current contractor/contract type: Dell, HP, NCS, Intelligent Decisions, Lexmark, Xerox, TIG, Verizon Wireless, Sprint, AT&T Mobility, T-Mobile/ GSA Based BPA Multiple award BPAs

System type: N/A

Number of Users: Mandatory use for Air Force

(CONTINUED)

WARFIGHTER BENEFITS

- The ITCC engages the warfighter by providing Enterprise-wide procurement strategies
- Since the inception of the ITCC, the Air Force has a cost avoidance of \$401M on strategically sourced commodities (Client Computing and Servers, Digital Printing and Imaging and Cellular Services and Devices) In addition, soft savings of labor, training and security have been achieved
- ITCC efforts have driven commonality and standardization of IT products and services and have also brought faster and negotiated pricing for commercially available IT products to the warfighter with centralized strategies and decentralized execution of purchases
- Enhanced standardization and life cycle sustainment is achieved through the use of AFNIC/EV approved Standard Desktop Configuration (SDC) software and AF approved BIOS settings to reduce system vulnerabilities

CONTACT

Program Manager: Mr. John Hennigan
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DPI: Mr. Ronald Rolph, ronald.rolph@gunter.af.mil
CSD: Ms. Barbara Sanford, barbara.sanford@gunter.af.mil
CCS: Mr. Martin Toland, martin.toland@gunter.af.mil

HIC

SOFTWARE ENTERPRISE ACQ MANAGEMENT AND LIFE-CYCLE SUPPORT (SEAMLS)/DOD ENTERPRISE SOFTWARE INITIATIVE (ESI)

SEAMLS initiative includes the management of the Air Force Oracle, Microsoft, and Adobe X Pro Enterprise Software License agreements. Supports the Department of Defense (DOD) Enterprise Software Initiative as Air Force Software Product Manager.

ACAT level: Management Office

Resource provider: AF Direct O&M funded

Primary customer: DOD

Current contractor/contract type: Possible Missions/FFP

System type: N/A

Number of Users:

WARFIGHTER BENEFITS

- Primary Air Force POC for Oracle and Microsoft and Adobe X Pro
 - Total Visibility of Oracle, Microsoft and Adobe assets
- Consolidated Enterprise License Management (One-Stop-Shop)
 - Decreases cost to manage existing licenses
- Consolidated Agreements -Increases buying power due to volume of sales
- DOD Enterprise Software Initiative
 - Significantly reduced cost of acquiring and managing software products
 - Cost avoidance achieved to date - \$1.2B

CONTACT

Program Manager:

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The SEP provides role-based technical and managerial frameworks for applying methods, tools, and people to the acquisition, development, and sustainment of information technology programs. It features step-by-step procedural guidance at the global, phase, and work product levels and incorporates comprehensive entry and exit criteria throughout the process. This resource offers provides guides, forms, templates, procedures, reference materials, and checklists to assist program teams in every step of system lifecycle management.

ACAT level: N/A

Resource provider: AFPEO BES

Primary customer: All programs acquired and maintained by the Business and Enterprise Systems (BES) Directorate

Current contractor/contract type: Organic

System type: Process

Number of Users:

WARFIGHTER BENEFITS

- Provides program teams a structured and repeatable process that supports delivery of mission-ready and sustainable products
- Guides teams through statutory, DoD, Air Force, AFMC, and directives, instructions and life cycle policies
- Built-in systems engineering to reduce risk and avoid potential programmatic shortfalls
- Tailorable to accommodate the unique characteristics of individual programs

CONTACT

Program Manager:

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HIZ Division



OPERATIONS

Enterprise Services Support

Mission Support

Network Operations

Application Software
Assurance Center of Excellence



MISSION

Provide IT services, support and capabilities to Gunter, Air Force and Air Force and DoD users in order to enable the development, operation, sustainment and security of Air Force combat and mission support systems

CAPABILITIES

Information Technology support for ESC-Gunter, Air Force Standard Desktop, 24x7x365 Air Force Tier 1 Helpdesk, Air Force Identity Management, Air Force Software Assurance, AFNET Router/Circuit Management and Global Address Synchronization



AFCEDS provides a secure, web-based software download capability for all mission applications, network security updates and other software artifacts to DoD users worldwide. AFCEDS is the sole delivery point of software managed and developed by AFPEO BES for both Commercial-Off-The Shelf (COTS) and Government-Off-The-Shelf (GOTS) software and documentation that is either developed and/or sponsored by the PEO. AFCEDS is a web-based application that allows Air Force and DoD users worldwide the ability to easily download standard software products.

ACAT level: Non-ACAT (activity)

Resource provider: N/A

Primary customer: Air Force and DoD

Current contractor/contract type:

System type: N/A

Number of Users: 74,000

WARFIGHTER BENEFITS

- Provides warfighters the ability to quickly access and download critical security updates to alleviate network vulnerabilities
- Allows download of mission-critical functional applications that enable the warfighter to perform critical mission tasks in support of operational needs
- Enterprise wide distribution (PC, mid-tier, and mainframe systems) of PEO-developed software, COTS and GOTS products throughout the DoD via the WWW
- Ensures version control of fielded software
- Technological advantages including encrypted access control, robust/fault tolerant server and automated backup capability
- Authentication of customer downloading software and subscription
- User subscription and automatic notification of product availability

CONTACT

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or AFPEO.EIS.HIZGT.CEDS@gunter.af.mil

AFDS is an Air Force-directed initiative designed to provide a full-service Air Force identity attribute directory service. AFDS provides Air Force level identity directory infrastructure enabling secure, timely delivery of identity data attributes required by Air Force and DoD applications and organizations to enable a variety of business functions such as attribute pre-population of electronic forms and attribute-based access control decisions enhancing the information sharing needs of a net-centric Air Force. AFDS also provides synchronization of the Air Force Global Address List (GAL) and is the Authoritative Data Source for the Email for Career @ us.af.mil address for the Air Force Enterprise.

ACAT level: Non- ACAT (Activity)

Resource provider: AFSPC

Primary customer: AFSPC

Current contractor/contract type:

System type: Client-server, Distributed, Web App, Web service

Number of Users: 2,000,000

WARFIGHTER BENEFITS

Identity Data Attribute Service:

- Consolidates identity data from multiple authoritative sources into a single directory - information available to AF and DoD Systems - enables data integrity
- Enables communities of interest to make attribute based access control decisions
- Improves security, account management and warfighter communications
- Automates previous manual processes – enables identity data integrity and consistency

Exchange Contact Services – Force Multiplier:

- Standardization of information
- Direct synchronization of exchange contact info - seamless integrated AF GAL
- LDAP Border Servers – geographically separated personnel can view multiple GALs

Automated Custom Recipients:

- Enables personnel in joint billets to have their contact information published in the GAL
- Provides information to systems enabling smartcard logon and encryption

Automated Account Provisioning:

- Automated creation, update and disabling of user accounts in the consolidated AFNET forest - reduces system administration costs - eliminates stovepipe connections

CONTACT

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AFSN provides modernization, analysis, design, test, implementation, installation, integration and sustainment support for the Air Force-wide area network and Air Force Network (AFNET) operations.

ACAT level: Non- ACAT (Activity)

Resource provider: CITS

Primary customer: CITS PMO, AFSPC, 24 AF

Current contractor/contract type:

System type: Network Infrastructure

Number of Users: 800,000

WARFIGHTER BENEFITS

- Implements and sustains enterprise AFNET infrastructure, which provides the backbone for warfighter command and control communications across the Air Force
- Supports the Combat Information Transport System AFNET Increment 1 program to consolidate 90+ network defense points behind 16 secure gateway sites
- Core network Service Delivery-Point (SDP) router installation, maintenance and upgrade
- Provides network modernization including planning, project support/management, site coordination and network infrastructure implementation
- Air Force Enterprise Internet Protocol (IP) address management
- Long-haul communications circuit upgrade management

CONTACT

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AFECMO provides cradle-to-grave life-cycle support for Microsoft software products, including standard desktop and server configurations and manages the integration and application of Microsoft services across the Air Force. Ensures worldwide, real-time and secure access to information to increase control and consistency, while reducing costs. AFECMO leverages information technology through the deployment of standard desktop and server configurations to support and improve Air Force processes.

ACAT level: Non- ACAT (Activity)

Resource provider: MAJCOMS, Unified Commands, NSA

Primary customer: Air Force and DoD

Current contractor/contract type:

System type: N/A

Number of Users: 600,000

WARFIGHTER BENEFITS

- Consistent net-centric capability across Air Force enterprise
- Enterprise Management – sustain security/capability levels
- Rapid security patch management Air Force wide
- Air Force IT Power Management IAW Executive Order 13514
- Management of the Air Force Microsoft enterprise license agreement
- Management of the Air Force Microsoft consultant/premier services contract
- Enterprise desktop/server configuration standardization
- Enterprise desktop/server security management
- Enterprise desktop/server integration

CONTACT

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The Center's primary objective is to help the Air Force achieve cyber-space dominance by improving upon the assurance of combat and mission support applications and their underlying data. ASACoE fosters security into the software development life cycle (SDLC) and software acquisitions through techniques, tools and education. We leverage information technology through the deployment of practices and automated tools to support and improve Air Force software development processes. ASACoE provides formal classroom training facilitated by software vendors, hands-on mentoring, on-site and follow-on support/guidance and a formal report with complete analysis.

ACAT level: Non- ACAT (Activity)

Resource provider: ESC

Primary customer: Air Force and DoD

Current contractor/contract type:

System type: N/A

Number of Users: 2,000

WARFIGHTER BENEFITS

- Engages the mission-focused workforce to help significantly mitigate risk throughout the Software Development Life Cycle
- Reduced cost and time delivery of capability by issuing best of breed Software Assurance (SwA) training and tools
- Faster capability to the warfighter - reduced Certification and Accreditation (C&A) processing time

CONTACT

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ASACoE email AFPEO.BES.HIZC@gunter.af.mil

The FAS is a front line, Tier-1 help desk. Our customer-centric approach provides cradle- to-grave support. Teams are structured for specialized support. Calls not resolved at Tier-1 are forwarded to Tier-2 and tracked by our helpdesk analysts through to completion. With stable, repeatable procedures we are able to produce metrics and have visibility of trends. The FAS also performs deficiency tracking and reporting for 100+ systems. We have over 30 years of experience in the helpdesk business and are committed to increasing our customers' productivity by solving their problems in the shortest time possible.

ACAT level: Non- ACAT (Activity)

Resource provider: OCO

Primary customer: Air Force and DoD

Current contractor/contract type:

System type: N/A

Number of Users: 736,940

WARFIGHTER BENEFITS

- FAS plays a vital role in ensuring the warfighter gets the right information, in the right place, at the right time
- Provides 24/7/365 Tier-1 helpdesk support for DoD users worldwide
- Consolidated helpdesk provides quality support at a lower cost
- User message notification
- Supports 100+ systems – Every Wing, Every Base, Every Day
- Troubleshoots ~670,000 calls per year
- First and last contact for users – provides total ticket visibility

CONTACT

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FAS team e-mail: afpeo.eis.hizgh.fas.mgmt@gunter.af.mil

Information Assurance (IA) provides oversight and administration of the ESC-Gunter information security programs. Beginning with the Certification and Accreditation of the local network enclave, IA ensures compliance with DOD and Air Force information security directives, manages the local Information Assurance Workforce Improvement Program (DoD 8570) and provides information security policy expertise.

ACAT level: Non-ACAT

Resource provider: N/A

Primary customer: Gunter Personnel

Current contractor/contract type: N/A

System type: N/A

Number of Users: 2,100

WARFIGHTER BENEFITS

- Ensures the security of the Gunter network allowing fielding of capabilities to the warfighter
- Enables Air Force visibility of the security posture of the enterprise
- Tracks and resolves security related incidents
- Provides network security scanning and security findings resolution
- Ensures Time Compliance Network Order (TCNO) implementation and tracking

CONTACT

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Cyber Surety Team, HIZBN.IA@gunter.af.mil

Mission Support provides IT asset management and modernization, network resource quality assurance and technical evaluations, records management, and FOIA support to programs/initiatives assigned to the Business and Enterprise Systems (BES) Directorate. It is comprised of multiple specialties necessary to support the unique dynamic functions of BES.

ACAT level: Non- ACAT (Activity)

Resource provider: N/A

Primary customer: Air Force, Gunter Personnel, HHQ

Current contractor/contract type: N/A

System type: N/A

Number of Users: 736,940

WARFIGHTER BENEFITS

- Performs training program trend analysis and recommends appropriate courses of action to ensure wartime readiness
- Tracks 16,000 IT assets valued at \$72M using the Air Force e-Equipment Management System (AFEMS) to enable the tech refresh of IT assets
- Administers proper maintenance, protection and disposition of official records
- Coordinates and manages the C4RD process to facilitate and expedite materiel requirements

CONTACT

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The Network Control Center (NCC) provides core network services to the ESC community at Maxwell AFB-Gunter Annex to meet the operational needs of the AFPEO BES Directorate, ESC Engineering and the 26th Network Operations Squadron. NCC provides cutting edge information technology services and support daily to over 2,000 local users to include network and internet access, email, personal device management, file storage, server management, application hosting, Tier 1 and Tier 2 help desk support, Virtual Private Network (VPN) access and operational assessment of next generation software and hardware.

ACAT level: Non- ACAT

Resource provider: AFMC Core

Primary customer: Gunter Personnel

Current contractor/contract type:

System type: Client-server

Number of Users: 21,000

WARFIGHTER BENEFITS

- Provides network support and services to 51 Air Force program offices managing 130 combat support systems
- Supports Microsoft Technology Adoption Program (TAP) to prove new capability before fielding to the Air Force
- Gunter network has unique mix of development, test and operations providing a perfect sandbox for operational assessment of enterprise change and helps mitigate the risk of catastrophic defects being delivered to the warfighters

CONTACT

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ERPs



**Air Force Integrated Personnel and Pay System
(AF-IPPS)**

**Defense Enterprise Accounting and Management System
(DEAMS)**

**Expeditionary Combat Support System
(ECSS)**



AIR FORCE INTEGRATED PERSONNEL and PAY SYSTEM (AF-IPPS)

AF-IPPS will be a web-enabled, COTS-based solution that will integrate many existing personnel and pay processes into one self-service system. It will support the Total Force (Active Duty, Air National Guard, Reserves) and represents the Air Force's commitment to modernizing business practices and providing enhanced support for today's service members and their families.

ACAT level: IAM

Resource provider: HQ AF/A1

Primary customer: HQ AF/A1 and SAF/FMP

Current contractor/contract type: N/A (Contract Award: ~2Q FY13)

System type: Enterprise Resource Planning (ERP) – Pers/Pay

Number of Users: ~505,000

WARFIGHTER BENEFITS

- Provides authoritative Air Force personnel & pay data to decision makers
- Timely, accurate and accessible personnel and pay system for the Total Force
- Implements Air Force military Pers/Pay processes in one integrated system
- Comprehensive, self-service web-based ERP solution
- Single, authoritative source for all Pers/Pay data globally accessible 24/7
- Single record per Airman

CONTACT

Program Manager:

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DEFENSE ENTERPRISE ACCOUNTING and MANAGEMENT SYSTEM (DEAMS)

DEAMS is a single financial system developed and implemented by the US Transportation Command (USTRANSCOM), Air Force and the Defense Finance and Accounting Service (DFAS). Established by the Office of the Secretary of Defense's Business Management Modernization Program Financial Management team, DEAMS will replace legacy systems with a Commercial-Off-The-Shelf (COTS)-based solution qualified by the Joint Financial Management Improvement Program and will provide an enterprise level view of critical financial data supporting decision-making at all levels.

ACAT level: IAM

Resource provider: SAF/FM

Primary customer: USTRANSCOM, SAF/FM, DFAS

Current contractor/contract type: Accenture/FFP

System type: Web-based

Number of Users: Currently 1,100, but will increase as new bases are added

WARFIGHTER BENEFITS

- DEAMS supports the warfighter with timely, accurate, reliable and auditable financial information to enable efficient and effective decision making
- DEAMS improves the quality and timeliness of financial decision Making
- DEAMS produces auditable financial statements, correcting out-of-balance conditions
- DEAMS improves financial business processes to correct long-standing FM material weaknesses

CONTACT

Program Manager:

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EXPEDITIONARY COMBAT SUPPORT SYSTEM (ECSS)

Description: ECSS will subsume approximately 240 legacy systems by implementing an enterprise resource planning (ERP) product across the Air Force logistics enterprise. Business processes will be reengineered to adapt to the ERP's business process functionality or capability while achieving audit compliance and meeting Financial Improvement Audit Readiness (FIAR) objectives by 2017.

ACAT level: IAM

Resource provider: AFMC (CFLI)

Primary customer: AF/A4/7, SAF/FM, AFMC/A4

Current contractor/contract type: Various/FFP/T&M/CR

System type: Web-based

Number of Users: ~250,000 military and civilian

WARFIGHTER BENEFITS

- Improved Total Asset Visibility & Accountability
- Increased Auditability and Compliance
- Reduced AF Inventory Levels and Supply Chain Spend
- Decreased Customer Wait Time (CWT) for Equipment
- Reduced Operation and Sustainment Costs
- Increase Equipment Part Availability to Enable Better Aircraft Availability
- Timely support for rapidly changing mission priorities
- Standardized work processes, improving efficiency and effectiveness

CONTACT

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ACQUIRE
OPERATE
SUSTAIN
ENABLE

