

## Scott A. Baker



Mr. Scott Baker is currently the DISA DECC Montgomery Director, selected in September 2012, and also partners with DISA Headquarters elements on strategic business and systems planning. Mr. Baker assumed the duties of Division Chief AHLTA Operations; DECC Montgomery, at Maxwell AFB, Gunter Annex, Alabama in March 2008. He is responsible for one of the most critical and complex health systems supporting the warfighter today. In his tenure as Division Chief, Mr. Baker has implemented the first Training & Certification program for systems support, created the joint software release process between the DHIMS Program Office and DISA, and established the successful AHLTA Pre-Production Performance Testing Environment (APPTE). In October 2009, Mr. Baker was asked to assume the additional role of DISA CME (Customer Management Executive) for all of MHS TRICARE customers. In his initial 45 days, he managed to complete the SLA open action items for signature by the PMO, resolve all financial imbalances, create an improved communication channel across the entire customer base, and started the 2010 SLA negotiations 4 months prior to the start of FY2010 for signature.

He re-started his government career, via DECC Montgomery in 2005, supervising the swing-shift operations service desk for both DOD and Air Force customers. After providing his expertise in process improvements in that role, Mr. Baker was asked to join the MHS Operations Support team to add his particular expertise and focus to this extremely important customer.

He excelled in the Fortune 500 community after his four years in the Air Force by contributing his expertise to the entire realm of IT services over a 27 year period. His initial position was supporting Computer Operations & Programming for Tandem Computers in Cupertino, California. Apple Computer then recruited Mr. Baker to manage the Global Manufacturing development effort within the IS&T group after obtaining a Tandem system. He was then promoted to Manager of the Business Systems Architecture group and worked directly with the Executive Board to align annual business objectives to IT expenditures eliminating redundant systems and establishing a prioritization schema. Due to his success at Apple, Mr. Baker was then recruited by Levi Strauss to be the Director of Architecture Levi Strauss North America. It was at Levi Strauss that he headed the \$250M re-engineering effort of all IT Systems within the company and initiated quarterly business and systems architecture review boards to guarantee all aspects of the program stayed on target. Mr. Baker was then recruited by the CIO of 3Com Corporation of Santa Clara, California to serve in multiple roles as V.P. Application Development, Dir. of Architecture & Planning, and Dir. Web Services until all

roles could be filled appropriately. He quickly assembled a Tiger Team and converted the companies 80+ intranet sites into one common portal within 16 weeks, provided an application architecture framework for business requirements prioritization, and acted as the CIO in his absence. After 2 years with 3Com, he was recruited by Whittman-Hart to be the San Francisco Branch Manager of their systems consulting services and increased revenue from \$169k a week to \$420k in six months while reducing expenses by 22% by re-negotiating vendor contracts and utilizing human resources more efficiently.

He spent his post college time enlisted in the U.S. Air Force stationed at Onizuka AFS in Computer Operations supporting satellite reconnaissance. He was the first computer operator supporting the inaugural flight of the Space Shuttle and was Airman of the Quarter for both Space Division and Systems Command.

He attended Auburn College within the Computer Sciences program and completed a fellowship while working at Apple Computer. In addition, he is published through his contributions to the Virtually Integrated Technical Architecture Lifecycle (VITAL) which is a guide for open systems architecture development while employed at Apple Computers.